Please call the helpdesk at 661-362-3953 or visit our website at www.canyons.edu/helpdesk for additional help.

Please note the following symptoms can be related to a full storage drive on an iPad or iPhone: Slow applications, crashing applications, closing applications, or device restarting unexpectedly.

Here is the best way to check the storage space on your iPad or iPhone:

Press the home button at the bottom of your iPad/iPhone.

Tap the settings application
Tap **General**

Tap **Usage**
Check the “Available” line under Storage and make sure it’s not a ZERO. 

_in a perfect world you have at least 1000 MB available (also equal to 1 GB)_

If it’s anything less than 1GB or 1000MB then tap the _Manage Storage_ and find out what application is using most of your storage.

After finding the culprit, open that app and begin removing un-needed data. If that data is needed, plug the device into your office machine and back it up before deleting it from your tablet.