Library Addition Opens With Virtual Machines

By Jim Temple

The new library expansion opened on August 27th with the college’s first attempt at Virtual Desktop computing. All of the student accessible machines in the TLC and expanded library area are “Thin Clients” who receive all of their software on-demand from a centralized server farm. The 411 new thin clients take up less space and are more energy efficient than standard desktop computers. In addition, software changes and new applications can be distributed in a matter of hours, not days. Dell, who we purchased the clients from, state this is the largest single deployment of Virtual Desktop computing in the area.

But, the computers are not the only thing new and exciting in the new space. Each of the study rooms come equipped with a large LCD television and camera so students can record themselves practicing speeches or completing sign language assignments. These recordings are digitized and can be saved to a thumb drive or emailed to the student or instructor. In addition, one of the classrooms off the TLC is equipped with Lecture Capture technology. Two cameras and a recording system allows any instructor to record their lecture, whatever is displayed on the computer, and anything on the whiteboard. This video file is automatically uploaded to a site where the instructor can either email the link to the students or add the reference to their Blackboard course.

Finally, the classrooms in the TLC are equipped with smart boards, which utilize specialized marker covers that transmits the information written on the board to the computer. You can easily annotate a power point presentation or capture class notes with a click of a button. Training on the smart boards and lecture capture technology will be coming soon so watch your email for dates and times.

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
<th>Start Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sept 20</td>
<td>Datatel Standup</td>
<td>9:30 am</td>
<td>PDR 1</td>
</tr>
<tr>
<td>Sept 21</td>
<td>Blackboard 9.1, Part 1 &amp; 2</td>
<td>8:00 am</td>
<td>HSLH 234</td>
</tr>
<tr>
<td>Sept 24</td>
<td>Technology Committee Meeting</td>
<td>3:15 pm</td>
<td>LTLC-156</td>
</tr>
<tr>
<td>Sept 27</td>
<td>Section 508 Website Accessibility</td>
<td>2:00 pm</td>
<td>BONH 106</td>
</tr>
</tbody>
</table>

Student Email

By Hsiawen Hull

Many of you may know that in March of this year, the IT department launched a student email system branded “MyCanyons” email. When we started the investigative process almost 2 years ago, implementing a system that would actually follow the student from application to graduation seemed like a pipe dream! But, thanks to some great ideas, some creative solutions and a lot of meetings, a team made up of A&R, MIS, and Computer Support Services, student email is a reality. Today we have almost 11,000 active users on the email system, which accounts for ¾’s of our current student population. As of last week, instructors are able to access all their student’s MyCanyons email addresses from WebAdvisor, and by this week the accounts will all be accessible via blackboard. We ask that you encourage your students to use the new system, by contacting them exclusively via their MyCanyons email address. If your students have any problems accessing the systems have them contact emailsupport@my.canyons.edu

HELP DESK

For Technical or Audio Visual Assistance

Dial:
x3953 (Valencia)
x3533 (CCC)

Or Email:
helpdesk@canyons.edu
Technology Tips And Tricks

By Mauricio Escobar

Curious how to use the headset and mic controls that come with your new iPhone or iPod touch? Did you know the stock Apple earbuds allow you to take calls and control music even while your iPhone or iPod is tucked away in your pocket?

Below are a list of functions you can perform completely on your headset mic:

**Calling functions**
- Single click answers incoming call
- Single click will end a single call
- Single click with multiple calls will swap callers
- Double click will reject incoming calls
- Press once and hold will activate Voice Control (only on iPhone 4, 3GS, and iPod Touch 3rd/4th)

**Music functions**
- Single click will play/pause music
- Double click will skip track (while music is playing)
- Triple click will play previous track
- Press and hold will activate Voice Control. Speak name of artist or song “Play ... ”
- Pressing twice and hold: fast forward music
- Press three times and hold: rewind music

**Camera Functions**
- While in the camera app a single click will take a photo.

---

Locking Down Your Facebook Account

By Kourtney Brewster

Facebook is part of almost all of our lives; we post on it nearly every day. However, if you don’t have your settings just right, you could be sharing a lot of information with people you don’t even know. It is really important to take the time and ensure that your settings are set correctly.

When logged into your account, click the arrow in the top right corner and select Privacy Settings. Here you will have a few different menus that allow you to change your settings for certain things. Make sure you open them all and check every setting. You have choices from Everyone, Friends, Friends of Friends, or Custom. Custom gives you the flexibility to allow certain people to see some information about you, but exclude others.

When you are done with those settings, go back to the arrow in the top right and choose Account Settings. From here you can choose security which gives you the ability to have an email sent to you each time a new computer accesses your account, or even make it so that you have to enter a security code to login from another computer. This will make it a lot harder for your account to be hacked!

You can view screenshots of the settings menus at: [http://www.howtogeek.com/howto/5032/how-to-lock-down-your-facebook-account/](http://www.howtogeek.com/howto/5032/how-to-lock-down-your-facebook-account/)

---

Fall Hours

The Fall Support hours for Information Technology (Computer Support and Audio Visual) will be:

**Valencia Campus (Help Desk X3953)**
- Mon-Thursday: 7am-9pm
- Friday: 7am-5:30pm
- Saturday: 7am-4pm

(The Technology Center is closed Saturday but phone and classroom support are available)

**Canyon Country (Help Desk X3533)**
- Mon-Thurs: 7am-7:30pm
- Friday: 7am-5:30pm
- Saturday: CLOSED

Have a great semester!

---

Noris Lee joined College of the Canyons in 2008 as a Web Programmer Analyst. In his time here at the college, Noris has designed, developed and maintains a variety of web-based applications. His work allows staff and faculty to efficiently promote and collaborate on their ideas, and helps streamline the workflow of more complex processes which traditionally required more effort from staff and faculty to complete. With the ever changing web technology, Noris anticipates to continue to reshape the web applications to meet the challenge and the need.

Noris is originally from Hong Kong (nicknamed “The Pearl of the Orient”) and immigrated to the States. Noris and his wife Karen moved from New York to California and finally settled in Santa Clarita Valley over a decade ago. They have an 11-year-old son, Ethan, and an 8-year-old daughter, Serena. Before joining the college, Noris spent 7 years in a company that designed and developed an online stock trading system. His core development responsibility was the interactive voice response system.

Noris believes that learning and innovation go hand in hand. In his free time, he has attended a few online classes in coursera (www.coursera.org) or edx (www.edx.org). He is elated that he has been given the opportunity to work at COC where learning and innovation are cultivated and flourish.