Distance and Accelerated Learning

Access Your Course Online (Blackboard)

Please note: Blackboard courses are not available to students until the first day of class. If it's the afternoon on the first day of your class and your class is still not showing up on your Blackboard account, please contact your instructor.

Important Log In Information

<table>
<thead>
<tr>
<th>USERNAME</th>
<th>YOUR 7-digit student ID (for example, ID #0123456 would log in 0123456)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PASSWORD</td>
<td>student (For current/past Blackboard students, use the password you submitted.)</td>
</tr>
</tbody>
</table>

Once you log in, you should change your password to something unique that you will remember.

Instructors should not use Internet Explorer when editing their course. Some functions on Blackboard don't work with the newest versions of IE.

Note: Most professors do not grant students access to their course on Blackboard until the first day of class (not necessarily first thing in the morning). If you want to double check to make sure you're actually enrolled in a class, check your schedule on MyCanyons. If you've confirmed in your schedule on MyCanyons that you're officially enrolled in the class and you cannot see the class, contact the instructor.

Respondus Lockdown Browser
Need Help with Blackboard?

Blackboard is the course management system that is used for most of the online and hybrid courses at College of the Canyons. The link below will provide you access to a variety of video tutorials to assist you with using the system.

Student Tech Support:

(Only supports Blackboard. Please contact the publisher for support with textbooks, textbook websites, and other 3rd party learning platforms. Examples include Pearson products, McGraw-Hill products, CourseCompass, Connect4Education, etc.)

Phone Number: 661-362-3344

Hours: Monday - Thursday 8:15am – 7:45pm, Friday & Saturday 9:15am - 12:45pm.

Email: bbsupport@canyons.edu

Email will be replied to within 24 business hours. If you are having problems within your course with assignments, tests and the like, please contact your instructor.

A little information about courses that do not use the Blackboard course management system:

College of the Canyons only supports the Blackboard course management system. Several courses use the CourseCompass system. The appearance of CourseCompass resembles Blackboard, but you will need an activation code to access the class. This code is bundled with the textbook you purchase in the College bookstore. Access code information will also be provided in your instructor’s orientation letter.

Music courses use specially prepared CDs for use on your computer. Please contact your music professor or read their orientation letter for additional information.
CONTACT US

- Valencia Campus Switchboard
  (661) 259-7800
- Canyon Country Campus Switchboard
  (661) 362-3800
- Email:
  Directories | Public Information Office

DIRECTIONS

Valencia Campus
26455 Rockwell Canyon Road
Santa Clarita, CA 91355

Canyon Country Campus
17200 Sierra Highway
Santa Clarita, CA 91351

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Login Information for Blackboard

(Tuesday, February 25, 2014)

Through the entry of my username and password I affirm that I am the student who enrolled in this course. Furthermore, I affirm that I understand and agree to follow the regulations regarding academic integrity and the use of student data as described in the Student Conduct Code that governs student rights and responsibilities. Failure to abide by the regulations may result in disciplinary action up to expulsion from the college.

**USERNAME:** 7 DIGIT STUDENT ID NUMBER
PASSWORD: student

- Blackboard Course Sites are not available until class starts
- Blackboard will be down for maintenance every day from 4:00 - 4:15am
- After you register and pay for your class, it can take up to 24 hours for your Blackboard account to be created and or enrolled into your Blackboard class. If it is not set up within that time frame please contact your instructor ASAP.

Student Tech Support
Hours: Monday - Thursday 8:15 - 7:45pm, Friday & Saturday 9:15am - 12:45pm.
Email: bbsupport@canyons.edu
Phone: 661-362-3344

If you are having problems with your course assignments, tests and the like, please contact your instructor first.

Helpful Links:
Student Conduct Code
Browser Check Page
Respondus Lockdown Browser
College Success Tips