Returned Check Policy
If a check is not honored by the bank, the student will be notified by mail that payment of the original fees plus a $25 dishonored check fee will be charged. Payment must be made by cash or certified funds. If a check is returned and the student withdraws from classes, the regular withdrawal procedures must be followed. These procedures are outlined in the class schedule. A “hold” will be placed on the student’s account until receipt of full payment. If a student’s check is not honored by the bank, the student will no longer be able to pay by check. All future transactions must be paid by cash, certified or cashier’s check, or credit card.

Refund Policy
A student must drop their classes and request a refund at the Student Business Office prior to the refund deadline printed on their individual schedule print out. Refund checks are processed approximately six weeks after the refund deadline. A $10 processing fee is deducted once classes begin. For more information, please contact the Valencia campus Student Business Office at (661) 362-3033, or the Canyon Country Campus at (661) 362-3901.

A student who misses the established deadline for a particular class may obtain a late refund if a petition to the Student Business Office is approved. If the refund deadline is missed, the student must demonstrate extenuating circumstances and provide appropriate documentation as part of the petition process. The extenuating circumstances must have occurred prior to the refund deadline for the class and term in question in order for the student to be eligible for the refund. The Petition for Late Refund form and all supporting documentation for late refunds must be submitted no later than the end of the term in which the class in question is offered.

Note: All credit balances/refunds must be applied for by the refund deadline. All credit balances/refunds not applied for by the refund deadline will be lost. Credit balances/refunds cannot be transferred to the next semester/term.

Refund of Parking Permits
To receive a refund on a parking permit, a refund request must be made and the parking permit must be returned to the Student Business Office prior to the established refund deadline date for semester length classes. Check the Student College Calendar for refund deadline dates.

Refund of Student Support Fee
To receive a refund of the optional student support fee, a student must opt out by the refund deadline date on the student’s individual class printout. Opting out of the fee and all of its associated benefits must be done in person during the registration period for the semester or term in question at any of the following locations: the Office of Student Development, Student Center, Room 102 or the Student Business office in Seco Hall, Room 101 on the Valencia campus or Quad 1, or building C at the Canyon Country Campus during posted business hours. All locations will have extended office hours during the first two weeks of each semester and the first week of each term. Students may also contact the Office of Student Development directly at (661) 362-3648 to arrange for a special appointment if they are exclusively online students or if their work schedule does not permit coming to campus during regular or extended business hours. After the refund deadline date for the semester/term has passed, students enrolling for late start classes may opt out within one week of their initial enrollment. For more information, please check the Student Development Webpages on the College’s website at www.canyons.edu or email questions to studentsupportfee@canyons.edu.

STUDENT SPONSOR AGREEMENTS
Organizations, agencies or businesses may sponsor or pay for a student’s education. Sponsors will need to submit a Sponsorship Application to the Student Business Office, located in Seco Hall, Room 101 on the Valencia Campus prior to the beginning of the new semester.

Students will be required to bring in appropriate documentation and sign a sponsorship agreement prior to registering for classes to prevent them from being dropped from classes for non-payment.

The sponsor will be billed directly for the tuition/fees that they are covering and the student will be responsible for all remaining fees.

If there is a refund due for any items that were paid by the sponsor, the refund will be returned directly to the sponsor. Students that are sponsored by Veterans’ Affairs under the GI Bill Chapter 33 may receive refunds. In these cases, it will be the student’s responsibility to follow up with their sponsor.

Any tuition/fees that are paid for by a sponsor will not be included in the student’s 1098T tax document.

The Student Business Office will be available to assist with any additional questions. Please call (661) 362-3033 or email sbo@canyons.edu for more information.

LIMITATION OF UNIT LOAD
A unit load of 18 units per semester is considered maximum. To take more than the maximum, approval must be obtained from the Counseling Office.

CHANGE OF STUDENT SCHEDULE
The Santa Clarita Community College District’s Chief Student Services Officer or designee, in conjunction with the Director of Admissions and Records and the Academic Senate, will determine the last day to add classes. The specific date for each semester will be published in the Student College Calendar and made available in Admissions and Records. Exceptional cases will be considered by the Director of Admissions and Records after receipt of documented extenuating circumstances. Students must follow the established change of student schedule procedures.

Non-standard length classes have individual change-of-schedule deadlines. Check with the class instructor for specific deadline dates.