Distance and Accelerated Learning

Access Your Course Online

Click the Blackboard logo below to log in...

**Important!**

<table>
<thead>
<tr>
<th>USERNAME</th>
<th>YOUR 7-digit Student ID (For example, ID # 0123456, would log in 0123456)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PASSWORD</td>
<td>Student (For current/past Blackboard students, use the password you submitted)</td>
</tr>
</tbody>
</table>

Once you log in, you should change your password to something that you will remember.

**IF YOUR CLASS IS NOT LISTED ON BLACKBOARD, CONTACT YOUR INSTRUCTOR.**

Note: Most professors do not grant students access to their course on Blackboard until the first day of class (not necessarily first thing in the morning). If you want to double check to make sure you're actually enrolled in a class, check your schedule on MyCanyons. If you've confirmed in your schedule on MyCanyons that you're officially enrolled in the class and you cannot see the class, contact the instructor.

**Student Tech Support:**
Email will be replied to within 24 business hours. If you are having problems within your course with assignments, tests and the like, please contact your instructor.

**Email:** bbsupport@canyons.edu
**Hours:** Monday & Thursday: 9:45am – 4:15pm, Tuesday & Wednesday: 9:45am – 6:45pm, Friday & Saturday closed.
**Phone Number:** 661-362-3344

**Respondus Lockdown Browser**

**Blackboard Assistance**

Blackboard is the course management system that is used for most of the online and hybrid courses at College of the Canyons. The link below will provide you access to a variety of video tutorials to assist you with using the system.

**Online Blackboard Tutorials**

A little information about courses that do not use the Blackboard course management system:

College of the Canyons only supports the Blackboard course management system. Several courses use the CourseCompass system. The appearance of CourseCompass resembles Blackboard, but you will need an activation code to access the class. This code is bundled with the textbook you purchase in the College bookstore. Access code information will also be provided in your instructor's orientation letter.

Music courses use specially prepared CDs for use on your computer. Please contact your music professor or read their orientation letter for additional information.