

## **BP 7280** Complaints

## Purpose

It is the intent of the Board of Trustees to provide a means to informally or formally resolve employee workplace complaints and disputes so that they may be processed effectively and fairly. It is the goal of the Board and the administration to see that complaints are ameliorated at the first level of supervision if at all possible; but if complaints cannot be resolved at this level, a procedure is provided to process complaints formally. Complaints must be processed according to established timelines.

Board Approved 2/10/2021

Next review date spring, 2027