

Canyons Connects Advisory Team

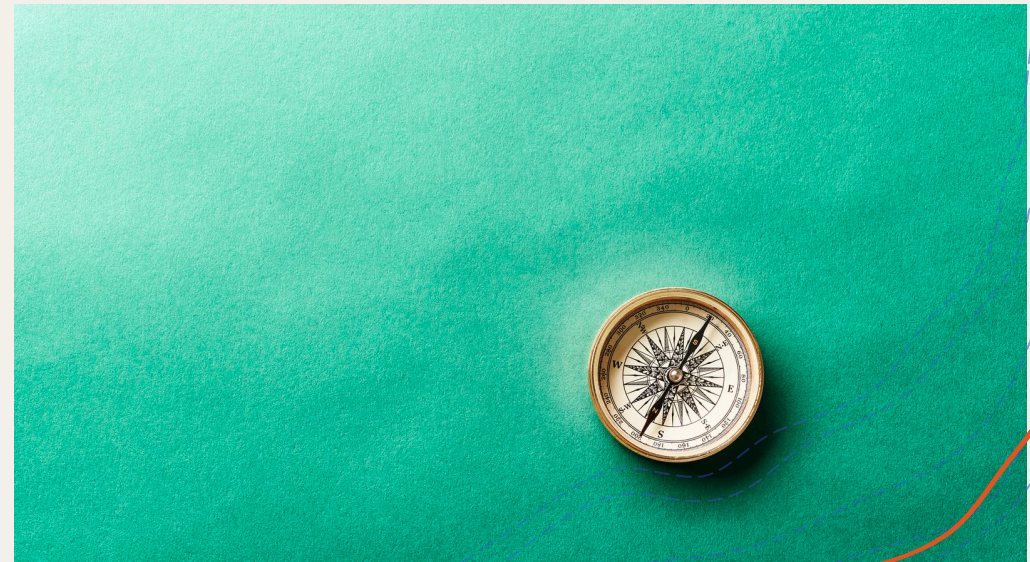
Fall 2024

October 3, 2024

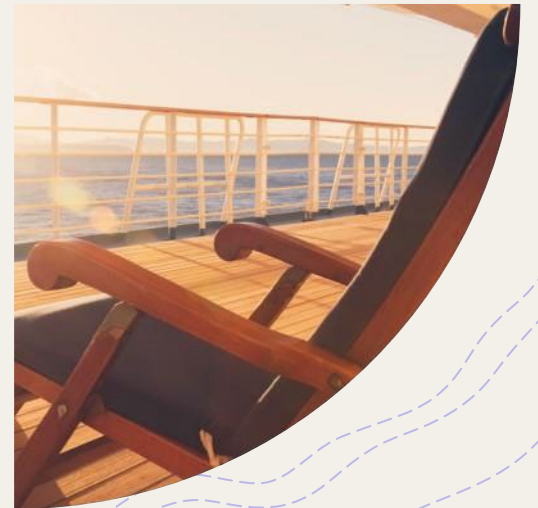


Agenda

- + Welcome
- + CCC-SUGS Report
- + Input from Committee for Faculty Liaison
- + Report from Counseling Liaison
- + Updates
 - + Student Handout
 - + Flex Workshop
 - + Starfish Features and Improvements
- + 2023-2024 Year Review



CCC-SUGS Report



Input

Canyons Connects Faculty Liaison is requesting input from the committee on priorities and activities for the 2024-2025 AY.



Report from Counseling Liaison



Student Handout

Copy of newly developed "How to Schedule an Appointment" document was shared with the committee.

Flex Workshop

Presenters provided update and feedback about Fall 2024 flex session on Canyons Connects.

New Features

Documentation on Starfish Enhancements and Improvements provided to committee.

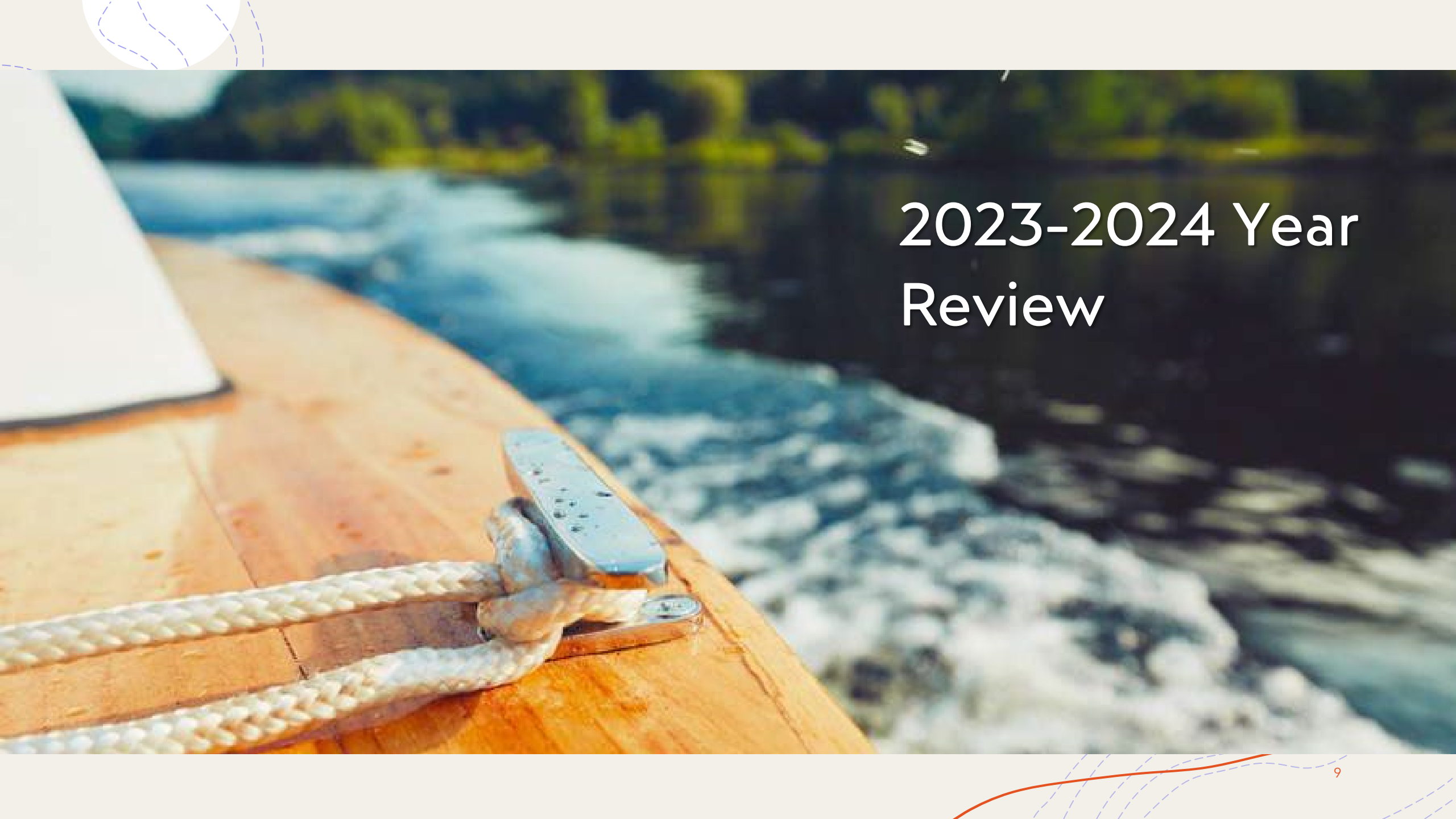
Updates

New Features and Improvements

- + Notes and attachments: We've revamped our Notes feature to allow for attachments, making it easier than ever to document and share important information with students.
- + D2L course activity update: Our integration with D2L has been enhanced to include course activity. This ensures that you always have the latest information at your fingertips, helping you to stay on top of student engagement.
- + Flag Summary emails: We've improved our Flag Summary emails to staff, which now include To-Dos in the Needs Review status. This enhancement ensures that critical tasks don't slip through the cracks and that staff are promptly notified of important items requiring their attention.
- + Success Plan order on Student Dashboard: The order of Success Plans on the Student Dashboard has been updated for better clarity and accessibility. This reordering helps students easily find and follow their personalized success plans, keeping them on track for their academic goals.
- + Student Surveys: We've introduced new Student Surveys to gather valuable feedback and insights directly from students. The new features allows you to create multiple surveys that can be targeted to specific cohorts of students.
- + Clear path for scheduling tutors: Scheduling a tutor is now simpler with a clear, streamlined process. Students can quickly find available tutoring sessions with a qualified resource, ensuring they receive the support they need without unnecessary hassle.
- + Drag-and-drop attributes: Managing attributes is now more user-friendly with our new drag-and-drop functionality. This allows for easy organization and customization to better meet your needs.

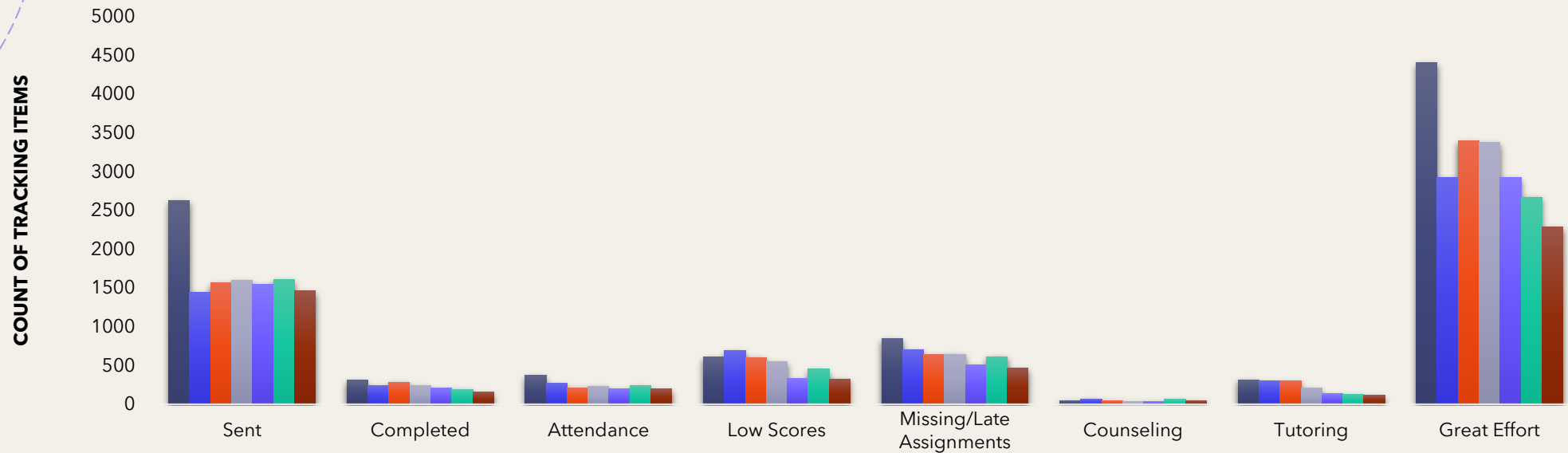
New Features and Improvements

- + Accessibility improvements: We've made significant strides in improving accessibility across the platform. Our goal is to ensure that Starfish is usable by everyone of all abilities. These updates are part of our ongoing commitment to inclusivity.
- + Student UX improvements: We've implemented several Student UX improvements, such as displaying group session titles and making calendar enhancements. These changes make it easier for students to navigate their schedules and engage with available resources.
- + School-Wide Events: School-Wide Events mark the whole day as unavailable for all staff member calendars and are managed by your Starfish Administrator. School-Wide Events block students from scheduling appointments and checking in virtually.
- + Appointment limits by type: Administrators can now limit the number of appointments by appointment type. This ensures a balanced distribution of resources and helps manage staff workloads more effectively.
- + Data Extracts and Schedule Block: We've enhanced our Data Extracts to include the Schedule Block report. These extracts are designed to help you get the most out of your data and time management.
- + Enhanced Attribute Filtering: Our new Enhanced Attribute Filtering allows for more precise searches and categorization using And, Or and Not logic. This makes it easier to find the exact data you need when you need it.
- + Course Context for calendar managers: Finally, we've added Course Context for calendar managers, which allows the calendar manager to filter for users with a specific course relationship. This feature will be coming in our next release.



2023-2024 Year Review

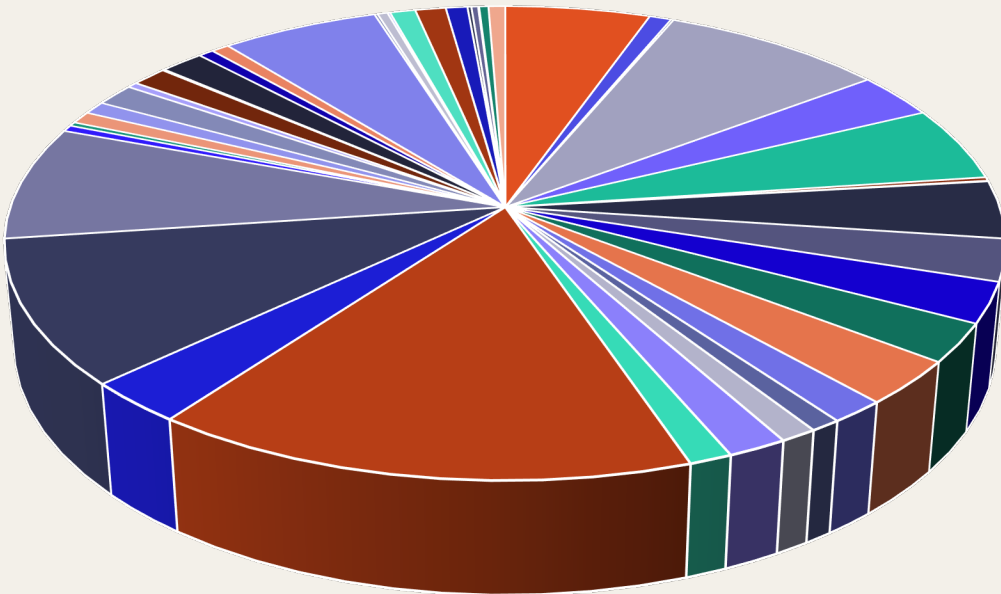
Progress Survey Results – Fall & Spring



	Utilization		Flags		Referrals		Kudos	
Spring 2021	2625	312	373	614	846	52	319	4402
Fall 2021	1444	241	274	691	706	73	301	2925
Spring 2022	1568	289	216	605	641	51	303	3400
Fall 2022	1599	240	234	552	646	39	212	3379
Spring 2023	1552	208	198	336	510	41	137	2925
Fall 2023	1606	197	242	458	616	64	130	2672
Spring 2024	1467	159	198	330	467	50	118	2285

Appointments & Distribution

Student Contacts (Duplicated) by Appointment Type



+ Academic Year 2023-2024:

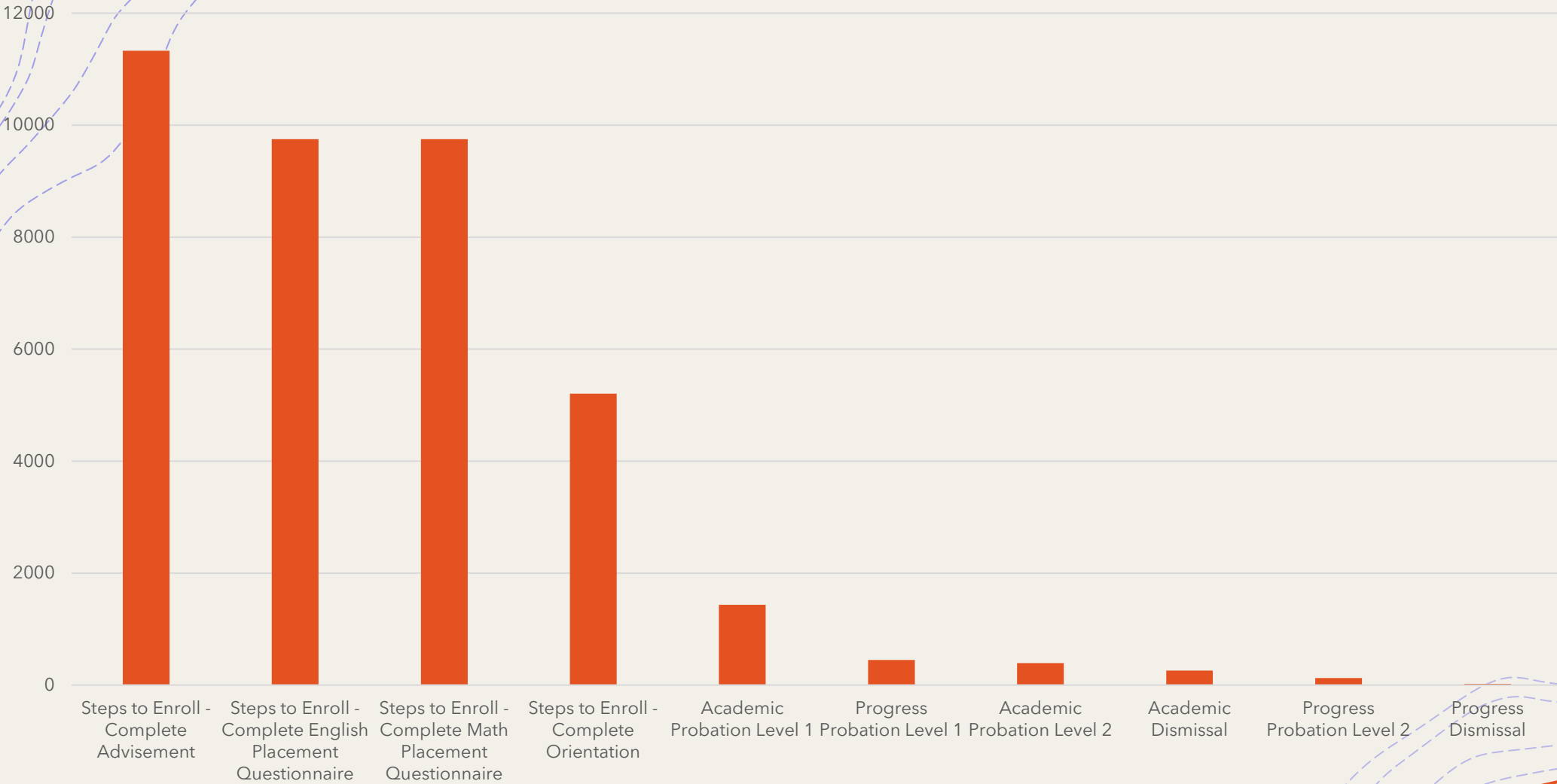
+ 50,249 Contacts w/ Students (Dup.)

+ 23 Different Departments

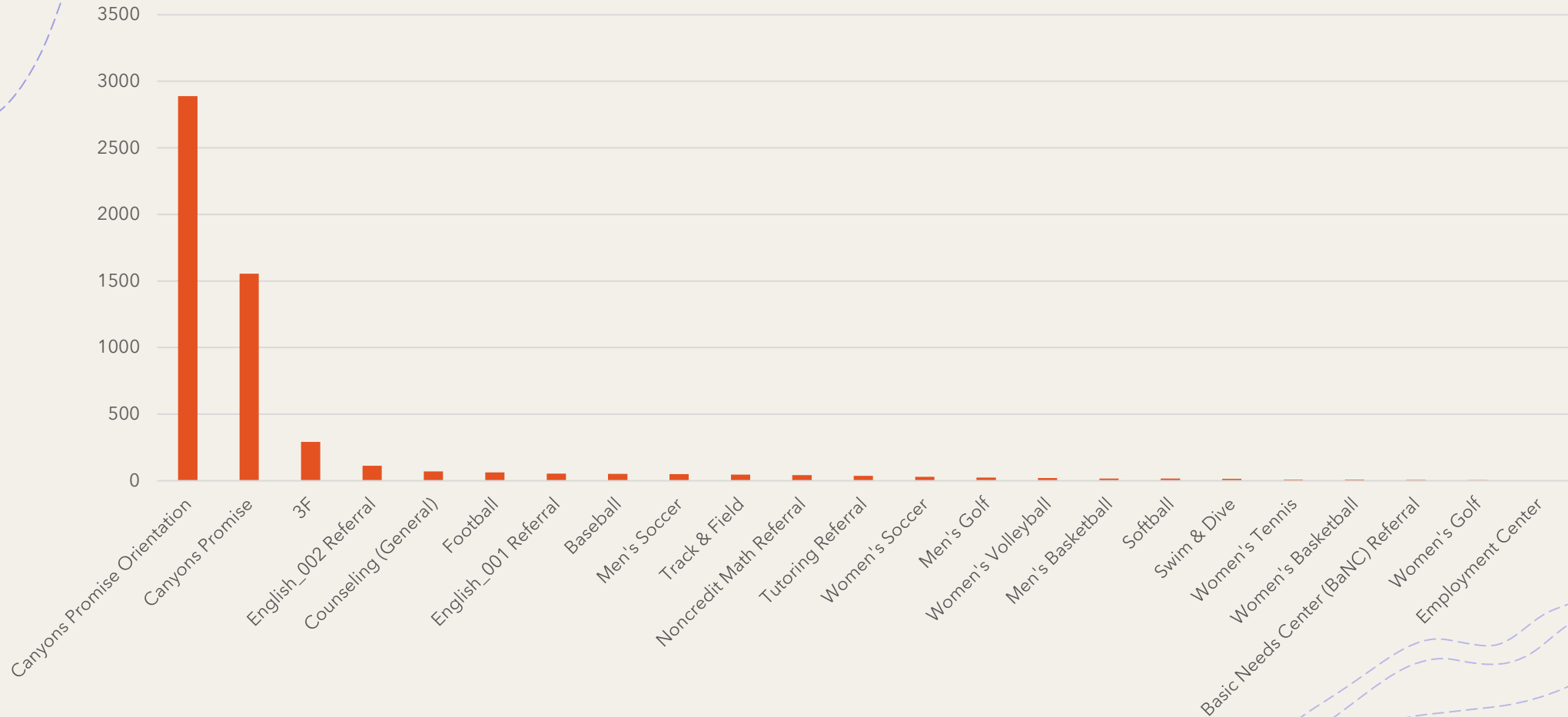
+ 17,552 Unique Students

+ 73 Unique Providers

System Generated Flags



Referrals (Other than Progress Surveys)





Thank You