

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Academic Senate	Established provisional training/certification standards for faculty during the COVID-19 pandemic that had no online teaching experience or training.	SUCCESS	Yes
Anthropology	Anthro Lab faculty worked together to create and distribute a take-home kit of lab supplies for students to use during the Spring 2021 semester. This kit helped students to better engage with the subject matter while learning remotely and not having access to the department's extensive collection.	SUCCESS	Yes
Art	UPDATE DEC 2020: Faculty Accomplishments- Adjunct faculty Elizabeth Mackey was: Subject Matter Expert--Liberty University, graduate level course in Baroque art; Subject Matter Expert--Los Angeles Pacific University, multiple visual and performing arts courses; Committee Member for the Los Angeles Pacific University K12 Teacher Credential Program Advisory Committee, serving as the Los Angeles County Arts Commission, as a Community Arts Education Directory Approved Provider- Adjunct faculty Deborah Jenkins: American Ceramics Society-Design Chapter-Southern California: Historian; attended the California Conference for Ceramic Arts (Teachers Conference) Davis, CA; exhibited in Main Street Arts, National Juried Exhibition, The Cup The Mug, November 2020; attended John Nasoulas, Center for the Arts, Davis, CA 3 hour workshop; Beth Lo June workshop -Templates, under-glaze; Esther Shimazu - Animal figures workshop; Deborah Schwartzkopf workshops: porcelain plates, joining thrown and hand-built porcelain pieces, making molds, spraying glazes (3 hour workshop)- Full time faculty Rebecca Edwards: was selected for an annual juried show at the Museum of Art and History, Lancaster; participated in an artist's talk for ISC (International Sculpture Center) through Zoom; exhibits with a gallery that specializes in renting to the movies, etc. Her work continues to appear on television.- Adjunct faculty Malisa Humphrey: Relief Fund for LA County Visual Artists Grant, California Community Foundation, Artist Relief Grant; Quick Grant, Center for Cultural Innovation; group show - Phantom Limb, Epoch Gallery; Archive Machines, Los Angeles Municipal Art Gallery; Ideas for Resisting, Artist Talk and Workshop with artists: Wonhee Cho, Malisa Humphrey and Farrah Karapetian- Adjunct faculty Pawel Vogler: participated in the Fall 2020 VAPA showcase.	SUCCESS	Yes
Campus Life & Student Engagement	Campus Life & Student Engagement transitioned the 2020 Commencement Ceremony to a virtual celebration to recognize 2400+ graduates.	SUCCESS	Yes
CCC Administration	20/21: Offered student support services through a variety of new virtual formats, supporting students in the largely online environment.	SUCCESS	Yes
CCC Administration	20/21: Moved forward on construction for the Student Services and Learning Resources Center on campus.	SUCCESS	Yes
Chemistry	We continue to support students in the virtual setting by pairing with the TLC for Chem 201 and Chem 255 virtual review sessions.	SUCCESS	Yes
Civic Engagement	COC remain one of a handful of community colleges involved with the Southern California Regional Cluster of the national organization of Imagining America.	SUCCESS	Yes
Classified Senate	Reviewed and provided substantive comments to the Covid-19 Operations Plans.	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Communication Studies	Tammera Stokes Rice completed a certification course from Los Rios Community College District on OEI Course Design.	SUCCESS	Yes
Communication Studies	Victoria Leonard facilitated a workshop for the Civic Engagement Student Leadership Academy.	SUCCESS	Yes
Community Education	Successfully transitioned Health Care and Fire Safety to fully online as a result of the pandemic. The Health Care and Fire Safety course is required by all nursing students. Without the ability to offer an online class, nursing students would be unable to complete their goal. 202 students completed the coursee.	SUCCESS	Yes
Community Education	Opened a Welding Lab on Saturday's for current and former COC welding students to fine tune their welding skills. The class does not teach welding, it provides an opportunity for students to master their skill.	SUCCESS	Yes
Continuing Ed/NonCredit	Established noncredit support courses for math and English.	SUCCESS	Yes
Continuing Ed/NonCredit	Implemented a Canyons Connects process to increase retention for students who are struggling to succeed in college-level math (winter 2021) and English (fall 2020).	SUCCESS	Yes
Continuing Ed/NonCredit	The noncredit program was an honorable mention for the 2020 ASCCC Exemplary Program Award.	SUCCESS	Yes
Continuing Ed/NonCredit	The noncredit program was awarded a Chancellor's Circle mini-grant in the spring of 2019 to cover the cost of the recognition ceremony.	SUCCESS	Yes
Continuing Ed/NonCredit	Transitioned the entire noncredit program to online delivery when the pandemic started in March 2019.	SUCCESS	Yes
Continuing Ed/NonCredit	Assessed student learning outcomes for all Career Skills classes for the first time in fall 2020.	SUCCESS	Yes
Cooperative Work Experience Education (CWEXP)	In Fall 2020, Biology faculty Jeannie Chari started teaching CWE-Environmental.	SUCCESS	Yes
Counseling	Counseling converted existing workshops to fully online: Upgrade Probation and Academic Recovery, Pre-Nursing Advisement Information Sessions, HBCU, Personal Insight Questions, Honors, UCLA TAP, and UC TAG.	SUCCESS	Yes
Counseling	College Graduate Assistants (CGA) created Student Services support videos to help inform students of available campus resources.	SUCCESS	Yes
Counseling Department	Effective fall 2020, COUNS 142 is applicable as UC transferable units.	SUCCESS	Yes
Culinary Arts	Online certified for all Culinary faculty	SUCCESS	Yes
Culinary Arts	Covid compliance training for all faculty	SUCCESS	Yes
Culinary Arts	Cooking workshops online via zoom.	SUCCESS	Yes
Early Childhood Education (ECE)	We applied for and received the CVC-OEI grant to create openly licensed, fully online courses for our core classes. We are in the process of completing those courses (delays due to the shift to virtual instruction due to COVID-19)	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Early Childhood Education (ECE)	We successfully pivoted all of our courses into the virtual space. This involved supporting faculty that had never taught online and some who did not ever plan to teach online. Our faculty stepped up and put in a massive amount of effort to learn new technology and support students as they also navigated a virtual environment (including those that would much prefer or would be more comfortable in a physical classroom with their instructor). This also required us to shift a majority of our assignments as students no longer had the ability to observe children, interview teachers, implement curriculum, or complete fieldwork hours. Our faculty participated in collaborative efforts in our field across the state and nation in to create, compile, and share resources.	SUCCESS	Yes
ECE Center	Program Director, Site Supervisor, and two Master Teachers completed Outdoor Classroom Specialist I, II, III trainings.	SUCCESS	Yes
English	The 13th volume of cul-de-sac, the COC literary magazine, was published during a pandemic. For the first time, we hosted a virtual reading and release party.	SUCCESS	Yes
English	Due to curricular changes, the English Department eliminated disproportionate impact in English 101 in the fall of 2019.	SUCCESS	Yes
English	The English Department, along with Mathematics and Assessment, won the national Bellwether Award for Instructional Programs and Services.	SUCCESS	Yes
English	The 13th issue of Cul De Sac was published during the COVID-19 pandemic. The Department held a Zoom launch party to celebrate the accomplishment.	SUCCESS	Yes
English as a Second Language (ESL)	All ESL faculty were assisted and supported successfully in transitioning course to online and online live formats	SUCCESS	Yes
Financial Aid	Provided direct student support by answering 8,215 calls remotely during online operations in 2020.	SUCCESS	Yes
Financial Aid	Offered online 1-on-1 financial aid application (FAFSA) support during remote operations through Zoom sessions, phone calls, emails and approved on-campus private appointments.	SUCCESS	Yes
Financial Aid	Disbursed over \$3.2 million in Federal CARES Act Emergency grants to over 4,200 students to assist with the transition to online learning during the spring, summer and fall terms of 2020.	SUCCESS	Yes
Financial Aid	Disbursed over \$450,000 to AB540 students to assist with transitioning to online learning during the spring, summer and fall 2020 terms.	SUCCESS	Yes
Fire Technology	Spring 2020: Purchased and received new equipment (Keiser sled; Cairns helmet; fire shelters; (2) 20' ladders, drip torch	SUCCESS	Yes
Fire Technology	Spring 2020: All current Fire Technology Instructors (full time and adjunct) are now certified to teach online.	SUCCESS	Yes
Fiscal Services	Fiscal Services successfully and quickly transitioned all transactions to a digital format during the COVID crisis. There was absolutely no interruption in service to college staff, students or vendors. Our annual audit and year end procedures were performed easily (in spite of remote processes), and resulted in a clean audit with accolades from the auditors.	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Fiscal Services	Construction reporting has been modified repeatedly in order to better serve district staff and the bond oversight committee. The current, new format was praised by the oversight committee in their recent meeting for accuracy, presentation and ease of understanding. Internally, a new process was created to track initial and inflated JCAF estimates vs. actual expense on major projects. This will enable increased accuracy on estimates for future projects, budget information and anticipated cash flow. The construction staff continues to explore improved means of reporting. The construction desk also successfully trained and transitioned to the new FUSION programming requirements for State Match reporting. This is ongoing, as the state continues work on the platform, and new changes are in place every time staff attempts to update reports.	SUCCESS	Yes
Fiscal Services	A new means of Asset Reporting was fully adopted and implemented by Fiscal Staff. Asset reporting was formerly outsourced, however it was moved exclusively in-house in FY 2019. Fiscal staff continues to implement new and more streamlined reporting of college assets.	SUCCESS	Yes
Fiscal Services	Due to COVID, a cash flow analysis was required for potential future borrowing needs. CSFA provided a cash flow template (TRAN) to the college for guidance to determine the cash flow by month for potential funding at a future point. Fiscal updated the template for the monthly net change in cash and breakout the monthly cash activities by specific line items or categories for FY19/20 actuals and FY20/21 actuals.	SUCCESS	Yes
Grant and Categorical Accounting and Fiscal Compliance	Finished another audit year with no findings (FY 2019-20) on grants management. Successfully provided District Auditors with accurate and thorough grant data for their records.	SUCCESS	Yes
Grants Development	Assisted with CARES Act funding requests, procuring an additional \$2,904,790 for FY 21	SUCCESS	Yes
Health Science	Maintain the integrity of the EMT program during the global pandemic. The EMT Department worked with COC administration, multiple state and local agencies, EMS organizations LA County Public Health, faculty & adjuncts to bring the EMT Program back to campus to complete the Spring 2020 semester. All 36 students who were still enrolled in the courses, completed the EMT course. This allowed them to sit for the NREMT exam, and then certify with state of California as an EMT. Even more important, these students were able to obtain an unrestricted California certification.	SUCCESS	Yes
Health Science	Public Health AS-T degree - 2019 was the first year the degree was offered and 12 students attained the degree. This year, 2020, more than 700 students are enrolled in the major and 33 students completed the degree requirements.	SUCCESS	Yes
History	African American History 116 & 117 were created.	SUCCESS	Yes
Honors Program	Fifteen students' abstracts were accepted as presenters at the Honors Transfer Council of California Research conference organized by UCI on March 26 and 27, 2021. These are Honors students that completed their research during their Honors courses. It is the major number of acceptances for the program since 2014.	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Human Resources	Human Resources Recruitment Accomplishments from 7/1/19 - 6/30/20: o Filled 30 permanent staff, faculty and administrator positions o Hired 124 new adjunct and noncredit faculty positions; o Reviewed 1,963 applicants resulting in the intake and processing of over 11,620 documents. o Processed and hired/rehired over 617 short-term employees to assist departments with projects, tutoring, seasonal assistance, high demand periods, backfill of positions while in recruitment, etc.	SUCCESS	Yes
Internships Development & Records	In spring 2021 we experienced a remarkable increase in internship enrollment. Considering many community colleges put their internship programs on a moratorium due to the pandemic, we enjoyed robust enrollment with 88 students participating in an internship either remotely or on ground.	SUCCESS	Yes
Liberal Arts & Sciences	Added a fourth emphasis in Health Sciences which allows pre-nursing/allied health students to earn an associate degree.	SUCCESS	Yes
Media / Entertainment / Arts (MEA)	Completed alignment of MEA Sound Arts courses MEA-114, MEA-155, MEA-159, and MEA-255, with the Avid Learning Partners certification courses as part of the Avid Learning Partnership. Courses will be offered beginning Fall 2021, providing students the option of registering for the certification and exam, by enrolling in these four credit courses.	SUCCESS	Yes
Media / Entertainment / Arts (MEA)	In cooperation with the Commercial Music Program, MEA Sound Arts has developed two certification 'tracks' in association with Avid Learning Partnership program for certifying Avid Pro Tools system users. Includes the technology planning, facility planning, and curricular modifications associated with the partnership alignment. ALP contract in-progress, anticipated start date of fall 2021.	SUCCESS	Yes
Medical Laboratory Technology (MLT)	To remain in compliance with national accreditation (NAACLS), state approval, and industry standards. Accomplishment: Since 2016, our graduation rates, certification pass rates, and job placement rates have far exceeded the national standards, with this year having 100% of our students graduating and passing the national certification exam within 1 year of graduation. Such an accomplishment is impactful because it highlights the contributions of the MLT faculty and staff and the excellent program curriculum offered to align with student success. Additionally, it lends support to plans to expand the program, with the additional certificate program (CLS) that we expect to launch in the Fall 2021 semester.	SUCCESS	Yes
Modern Languages	Developed and implemented a co-teaching system process within the Spanish program to provide specific hands on training/mentoring on relevant teaching aspects (methodology, modalities, formats ...) to establish a standardized approach to online teaching.	SUCCESS	Yes
Modern Languages	Implemented guidelines (delivery and assessments) in all Spanish 101 sections to ensure quality, consistency and continuity.	SUCCESS	Yes
Nursing	With the leadership and support of Dr. Van Hook, lead the initiative to successfully bring forth change to clinical direct patient care hours by engaging the BRN with state-wide support. This strongly promoted the successful progression of all students during the COVID-19 pandemic.	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Paralegal Studies	Obtained Chancellor's Circle Mini-Grant to provide at least 20 students a membership to the local paralegal professional association, Los Angeles Paralegal Association (LAPA).	SUCCESS	Yes
Paralegal Studies	Partnership with West Los Angeles Community College to provide three part series for students in virtual career development.	SUCCESS	Yes
Paralegal Studies	Partnership with Los Angeles Paralegal Association (LAPA) to have LAPA members tutor and mentor paralegal students.	SUCCESS	Yes
Philosophy	Dr. Jones-Cathcart continues to serve as faculty co-chair of the Ed-Tech Committee.	SUCCESS	Yes
	Program Revitalization: 2020In 2019/2020 Brittany Applen worked with Leora Gabay, Chuck Lyon, Garrett Rieck, Garrett Hooper, and Harriet Happel to move the program through the Program Viability process. In 2020 our Advisory Board met in Spring on-campus and during the Fall semester on Zoom. These opportunities to connect and have follow up conversations with our industry partners, city government, for profit and non-profit organizations, as well as CSUN representatives and COC employees, is the foundation of our revitalization. We have developed a great team that is working with us to add new curriculum, revise current curriculum and requirements, and promote the program on-campus and within our community. This new Advisory Board is continuing to grow as we add more industry partners and seek opportunities for future internships. The impact on the program may not be felt immediately, but as we grow and revise our program, establish internships, and develop our partnerships, we will see more students involved in the program and continuing on to employment and/or transfer.		
Recreation Management		SUCCESS	Yes
School of Health Professions & Public Safety	We are expanding partnerships and clinical agreements to expand opportunities for students and grow programs. In March 2020, we entered into an Agreement with LA DPH to conduct COVID tests for the community. Hours served at the COC site earned the students clinical hours.In August 2020 we entered into an agreement with VITAS Health, a Telehealth organization that focused on mental health needs via internet services. Most recently, Kaiser Permanente' agreement was signed. We are seeking approval to expand clinical training opportunities with them for MLT, EMT, in addition to nursing. In February 2021, we signed an Articulation Agreement with the University of Ohio.In addition, the Student Volunteer for COVID Vaccines Agreement with Providence is allowing for nursing students to earn clinical hours while serving the community and are doing so with no additional cost to the district as faculty presence is not required at the facility.We are exploring an affiliation agreement with Sani Lab; a mobile lab unit for MLT students.We continue to aim for maintaining all previous agreements active including Articulation agreements as well as preceptor agreements.	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
School of Health Professions & Public Safety	Student Completion and success in spite of COVID clinical disruptions. The School of HPPS worked diligently with the faculty, directors, and staff to do whatever is needed to facilitate all students' completion, graduation and success in licensure exams in nursing MLT, EMT, and CNA programs. We were extraordinarily successful in accomplishing that goal with latest results indicating 93% success in NCELX exam, 100% MLT exam, 92% EMT exam, and 100 CNA exam. This was at a time when many programs across the state ceased operations in the face of COVID.	SUCCESS	Yes
Student Business Office	Established scanning and data imaging of files, including PDF files saved while staff were working remotely. Worked closely with to create new templates and fields.	SUCCESS	Yes
Student Business Office	Successfully worked closely with several departments to assist with student success. Some of these items include establishing processes, procedures and billing practices for Canyons Promise, Incarcerated Student Program, non-credit online payments for Red Cross certifications and setting the ground work for International money wires. In 2019-2020 with successfully set up sponsorships for 2,396 Canyons Promise students and 191 Incarcerated Students.	SUCCESS	Yes
Student Business Office	The Student Business Office has successfully remained current with new laws and regulations issued in 2019-2020. These changes include 1098-T carryovers, IRS adjustments for emergency grants, adjusting holds due to AB1313, increasing the Student Representation Fee to \$2.	SUCCESS	Yes
Student Business Office	In response to financial hardships we have adjusted our approach to collections to assist students with payment processes. Nonpayment drops were suspended, collections were placed on hold for months, payment arrangements were established and collection letters / payment notices were updated to offer assistance and available resources.	SUCCESS	Yes
Student Business Office	With state updates to allow for refunds on Covid withdrawals, we have been able to offer this form to students with balance concerns for dropped classes. The processing of the Covid withdrawal refunds was a new process that required research, testing and training before it was applied. Staff was able to quickly learn the new process and have returned thousands of needed dollars back to the student.	SUCCESS	Yes
Student Employment	Completed close out process of 2019-20 Federal Work Study employee data in FWS database in preparation for new fiscal year.	SUCCESS	Yes
Student Employment	Completed termination and close out process of 2019-20 student employee data in datatel in preparation for the new fiscal year.	SUCCESS	Yes
Student Services (CCC)	19/20-20/21: In partnership with ASG, approached the Foundation to provide access to their alumni association and a stage to present an inspirational virtual student networking event.	SUCCESS	Yes
Student Services (CCC)	19/20-20/21: Successfully transitioned all CCC service department websites and phone messaging to a District-centered model, to best serve students.	SUCCESS	Yes

SUCCESS Accomplishments 20-21

Program/Department	Objective Desc.	Strategic Goal	Additional Accomplishment?
Theatre	Fall 2020: Despite COVID restrictions produced 2 virtual productions Woyzeck and the student written play Virtuality. Virtuality was invited to be part of the Kennedy Center American College Theater Festival Region 8 virtual conference. This honor is extended to a small number of shows from all of Region 8, and was in competition with 4 year universities, masters programs and other community colleges. The department is extremely proud of the production and the students and faculty involved in its creation.	SUCCESS	Yes
Wine Studies	Transitioned all wine classes to an online format	SUCCESS	Yes