

## Mac OS X 10.11 - Password Update

## STEP 1 of 2

If you're on campus, first make sure your device is physically attached to our network. You can not update your login password without being plugged into our network. Open your the **Users & Groups** dialog under **System Preferences**. Click your user name and then click the Change Password button.





## STEP 2 of 2

After resetting your password, restart your computer to update your Keychain. Your Keychain keeps a copy of various applications credentials to expedite access. After logging in with your new password, you may need to type in your previous password *one time* to unlock access to those credentials. In the off chance that your keychain will *not* reset, follow these instructions to manually reset it.

From the **Finder**, click the **Go** menu. Click **Go to Folder...** type "~/Library/" and click **Go**. Within that hidden user folder, locate the **Keychains** folder. Append the current date in front of that folders name by selecting the folder, press the **return** button on your keyboard, and type in the date. eg: *2016-09-20-Keychains*. Then press the **return** button on your keyboard again. Then restart your machine one more time. If prompted again, select **Create New Keychain** when the dialog appears.



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