## Apple :: How To iPad storage check



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Please call the helpdesk at **661-362-3953** or visit our website at <u>www.canyons.edu/helpdesk</u> for additional help.

Please note the following symptoms can be related to a full storage drive on an iPad or iPhone: Slow applications, crashing applications, closing applications, or device restarting unexpectedly.

Here is the best way to check the storage space on your iPad or iPhone:

Press the **home button** at the bottom of your iPad/iPhone.





Tap the **settings** application

## Tap General



## Tap **Usage**

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Settings	General		
About			>
Software Update			>
Siri			>
Spotlight Search			>
Handoff & Sugge	ested Apps		>
CarPlay			>
Accessibility			>
Usage			>
Background App	Refresh		>
Auto-Lock		2 Minutes	>

Check the "Available" line under Storage and make sure it's not a ZERO.

In a perfect world you have at least 1000 MB available (also equal to 1 GB)



If it's anything less than 1GB or 1000MB then tap the **Manage Storage** and find out what application is using most of your storage.

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BATTERY			
Battery Usage	>	Used	36.0
Battery Percentage	$\bigcirc$	Available	19.9
TORAGE		🜸 Photos & Camera	12.9 GB
sed	36.0 GB	Videos	1.7 GE
vailable	19.9 GB	5 Music	1.6 GB
lanage Storage	>	Audible	1.3 GB
LOUD		iMovie	803 ME
otal Storage	5.0 GB	GarageBand	729 MB
vailable	4.0 G	E Keynote	543 MB
lanage Storage	>	Hype Machine	434 MB
		ОМКЗ	418 ME
		Safari	395 MB

After finding the culprit, open that app and begin removing un-needed data. If that data *is* needed, plug the device into your office machine and back it up before deleting it from your tablet.