

Apple :: How To iPad storage check

by: Justin Smith rev. 8.2015



Please call the helpdesk at **661-362-3953** or visit our website at www.canyons.edu/helpdesk for additional help.

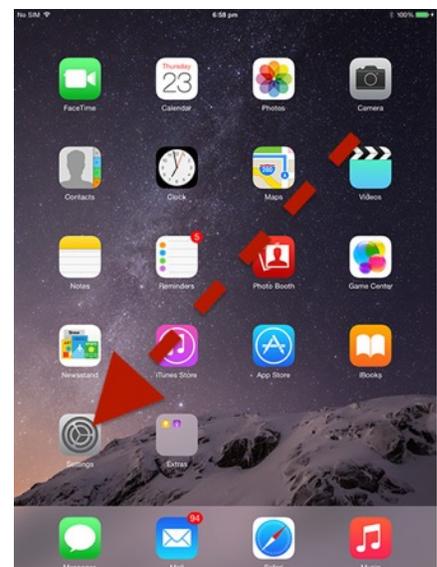
Please note the following symptoms can be related to a full storage drive on an iPad or iPhone:
Slow applications, crashing applications, closing applications, or device restarting unexpectedly.

Here is the best way to check the storage space on your iPad or iPhone:

Press the **home button** at the bottom of your iPad/iPhone.



Tap the **settings** application



Tap **General**



Tap **Usage**



Check the “Available” line under Storage and make sure it’s not a ZERO.

In a perfect world you have at least 1000 MB available (also equal to 1 GB)



If it’s anything less than 1GB or 1000MB then tap the **Manage Storage** and find out what application is using most of your storage.



After finding the culprit, open that app and begin removing un-needed data. If that data *is* needed, plug the device into your office machine and back it up before deleting it from your tablet.