

Coronavirus Update Webinar Nov. 19, 2020 - Q&A Report

Question Report						
Report Generated:	Nov 20, 2020 3:12 PM					
Topic	Webinar ID	Actual Start Time	Actual Duration (minutes)	# Question		
Coronavirus Update Webinar	979 7809 0774	Nov 19, 2020 11:31 AM	80	9		
Question Details						
#	Question	Asker Name	Asker Email	Answer(s)		
1		Omar Torres	omar.torres@canyons.edu			
2	A math faculty has reported that one of their 100% online students has Covid. Are all faculty still asked to report each known case?	Charles Johnson	charlie.johnson@canyons.edu	Hi Charlie, Yes please refer the student to Mary Manuel, Director of our Health Center, so she can provide resources.	Mary Manuel (661) 362-3259 mary.manuel@canyons.edu	
3	I am hearing a great deal of static on this call. Is anyone else hearing this static as well?	Anonymous Attendee		Thank you. We'll check on the sound quality.		
4	When we return to campus, will the campus continue to offer more online courses than were previously offered before Covid?	Anonymous Attendee		Great question with not an easy answer at this time. It is important for Instruction to work with Department Chairs, Deans, and Institutional Research to examine student success, retention, and completion data for closes that were converted to online/onlineLIVE and ascertain what best works for our students with respect to each discipline. So please stay tuned and continue to work with your Department Chairs and Deans in contributing to our holistic dialogue on how to best serve the instructional needs of our students. Thank you for this important question!	Great question with not an easy answer at this time. It is important for Instruction to work with Department Chairs, Deans, and Institutional Research to examine student success, retention, and completion data for classes that were converted to online/onlineLIVE and ascertain what best works for our students with respect to each discipline. So please stay tuned and continue to work with your Department Chairs and Deans in contributing to our holistic dialogue on how to best serve the instructional needs of our students. Thank you for this important question!	
5	Thank you Diane.	Charles Johnson	charlie.johnson@canyons.edu	Your are welcome. Thank you for asking the question.		
6	FYI-I am happy to report that we contacted Maria Calderon/HR about this student within the first hour of notification, and our wonderful Student Services department has already joined in assisting this student to have the resources needed! Well done, team	Ann Hamilton	ann.hamilton@canyons.edu	Great to hear Ann, thank you for the update.		
7	Great work IT and Jim! You have made our lives so much easier! 😊	Anonymous Attendee		Thank you!		
8	For those of us who haven't been on campus since March, is our mail still being stored in the mailroom? How can faculty access our mail?	Anonymous Attendee		You can stop by the mailroom between 9 a.m. and 5 p.m. Monday - Friday. Knock on the door, and a staff member will bring you any mail in your box.		
9	How do we remove shady participants from Zoom meetings?	Anonymous Attendee		Great question. From the participant list, or by clicking on the person's video image, you can remove the participant from the room. Once you remove them, they will not be able to get back in. You can also configure zoom to allow the host to put people "on hold" this stops their ability to do anything but does not remove them from your meeting. www.canyons.edu/onlineeducation has more information on how to do this or you can contact the Help Desk and we would be happy to do a 1-on-1 training.		