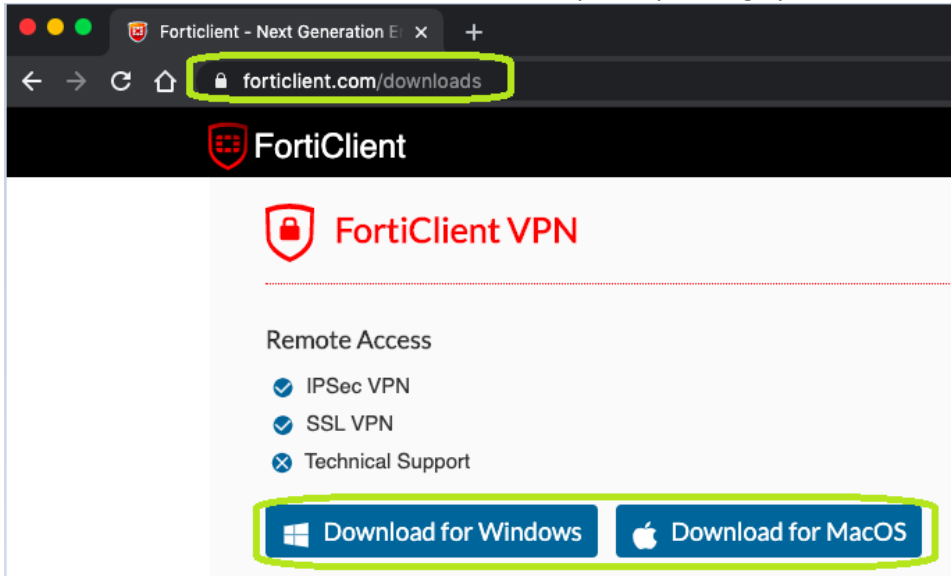
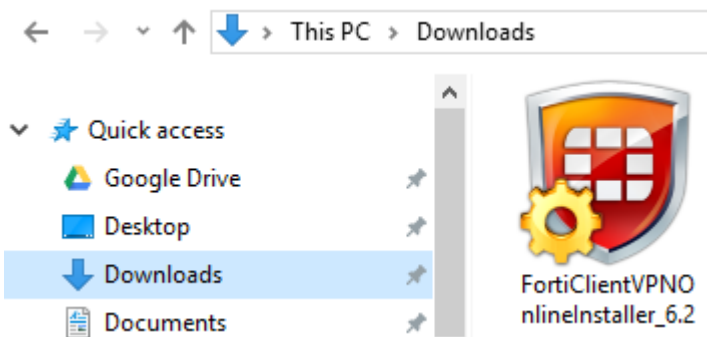
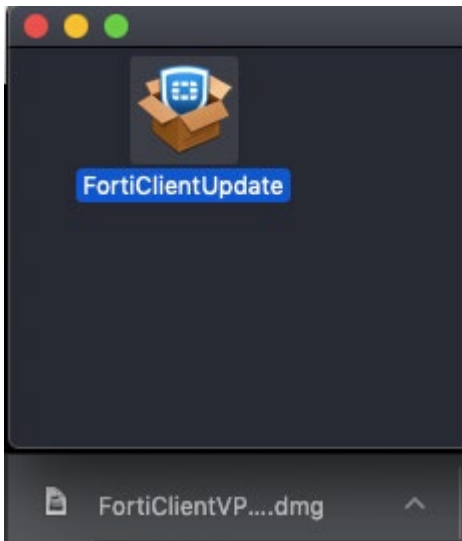


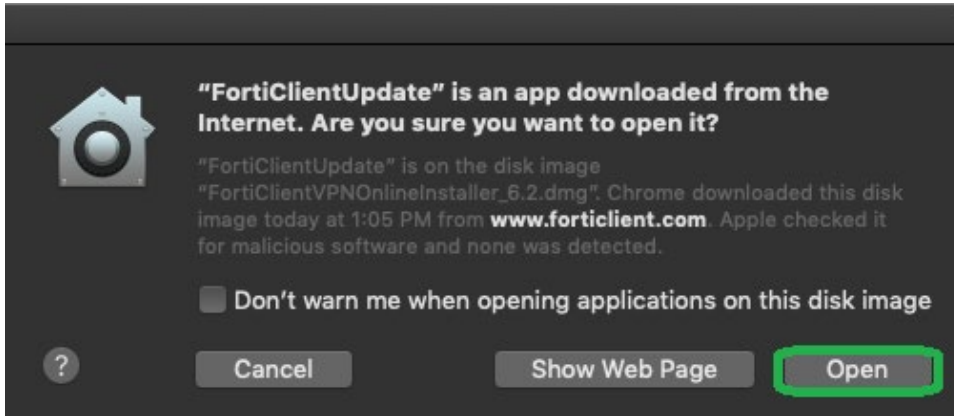
1. Open a web browser and go to www.forticlient.com/downloads.
2. Scroll down to **FortiClient VPN** and select your Operating System.



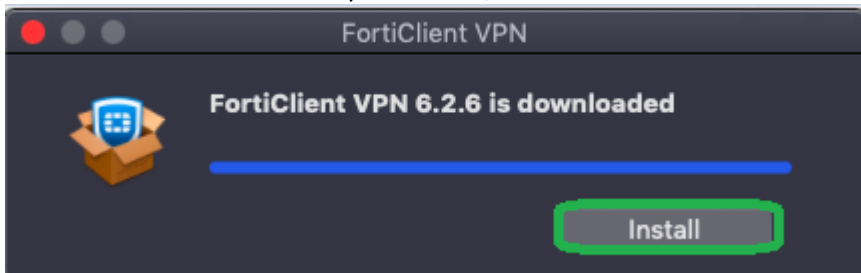
3. When the file is completed downloading locate the file and open the file



4. You may get a warning from your machine, if so, Select **Open**.

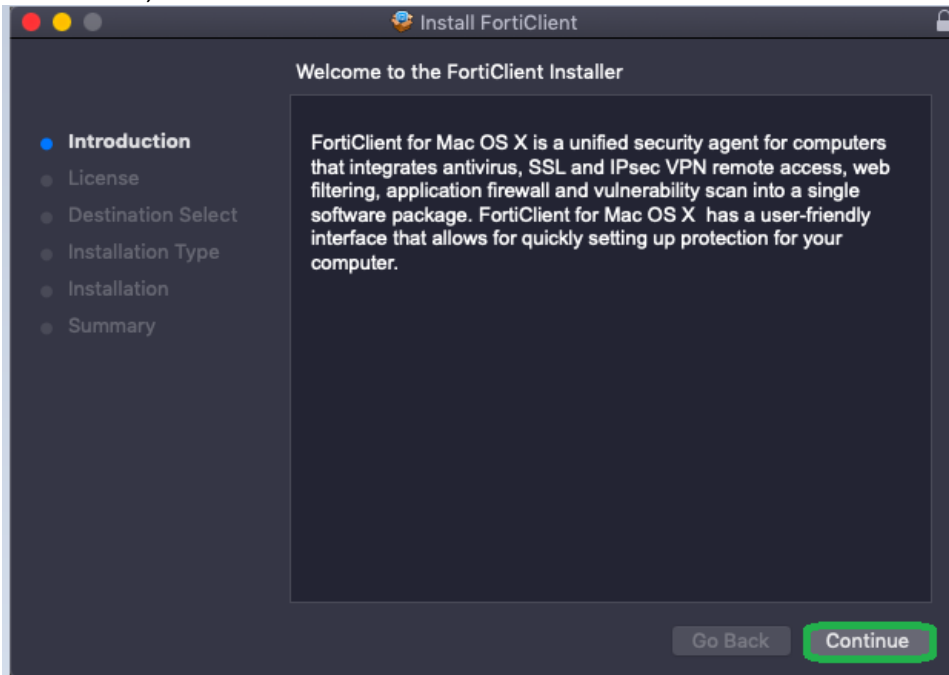


5. Once download is complete select, **Install**.

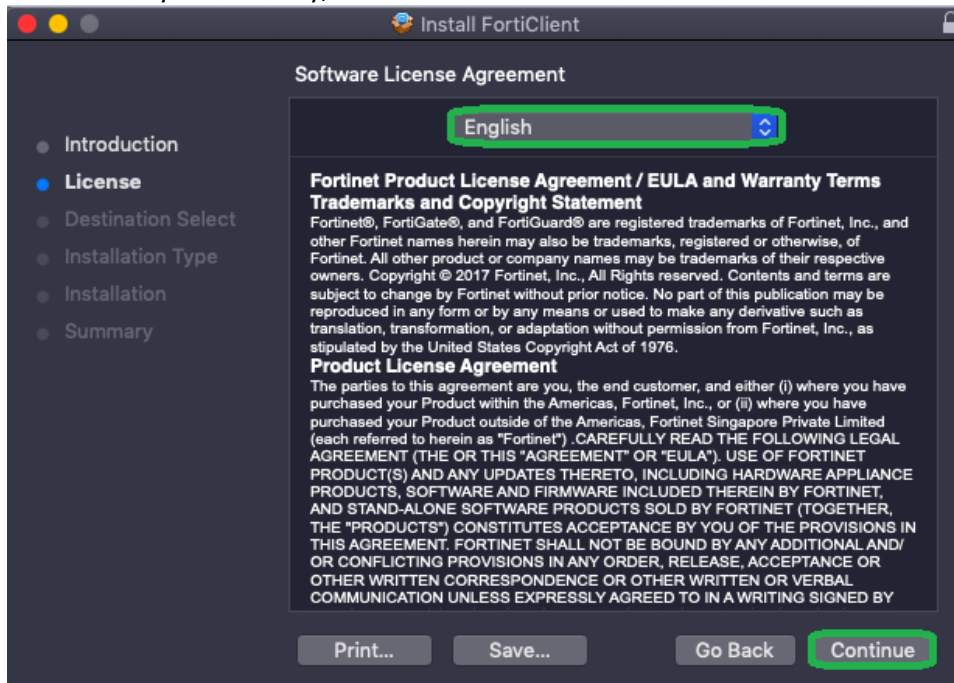


- 6.

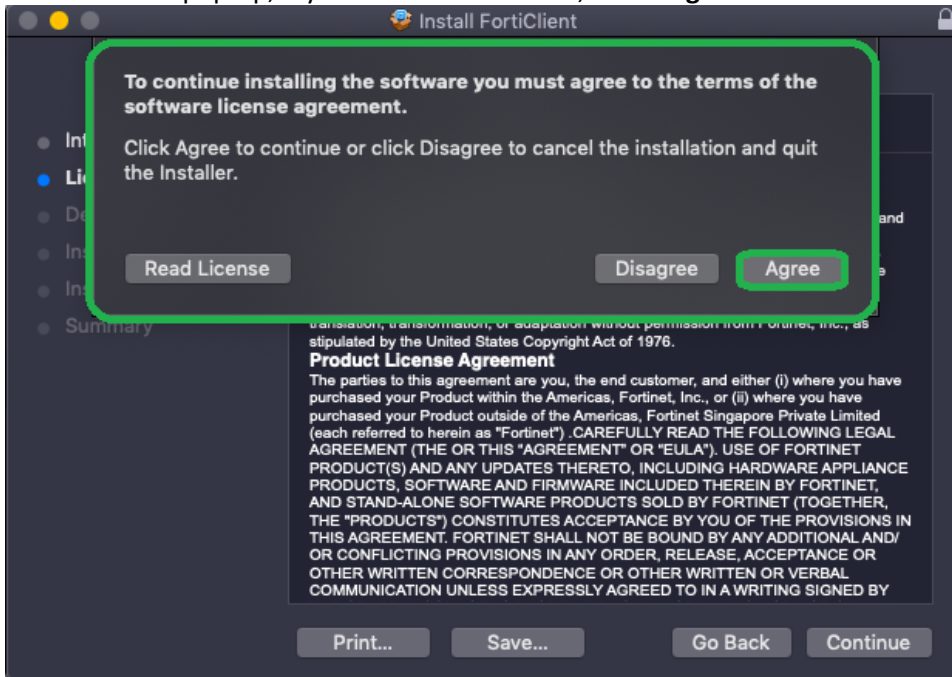
7. Select, **Continue**



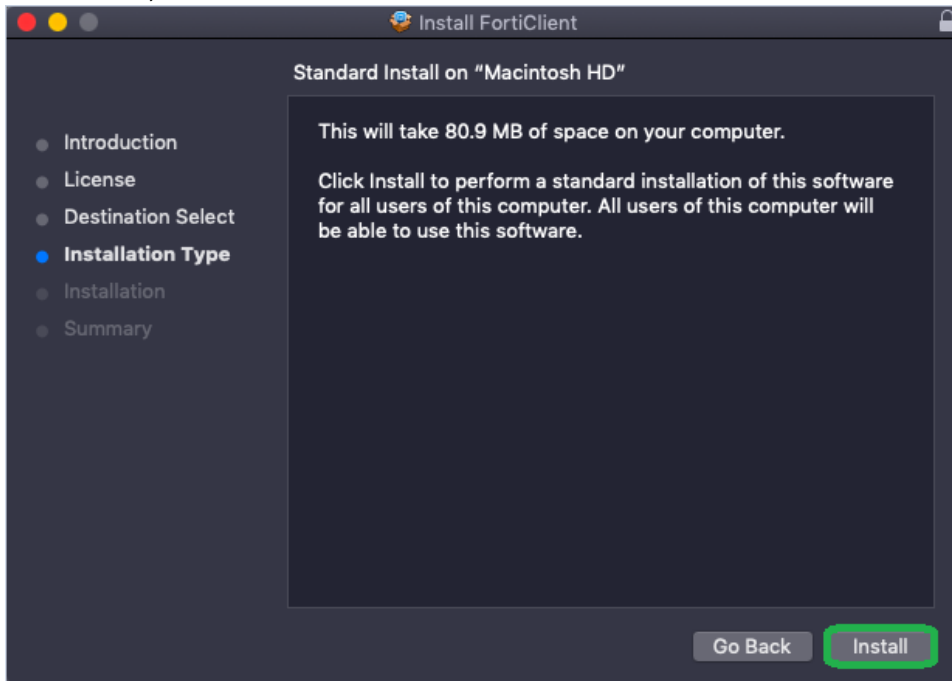
7. Select the appropriate Language.
8. View/Read the Software License Agreement
9. When you are ready, select **Continue**



10. Another pop-up, if you are in concurrence, select **Agree**

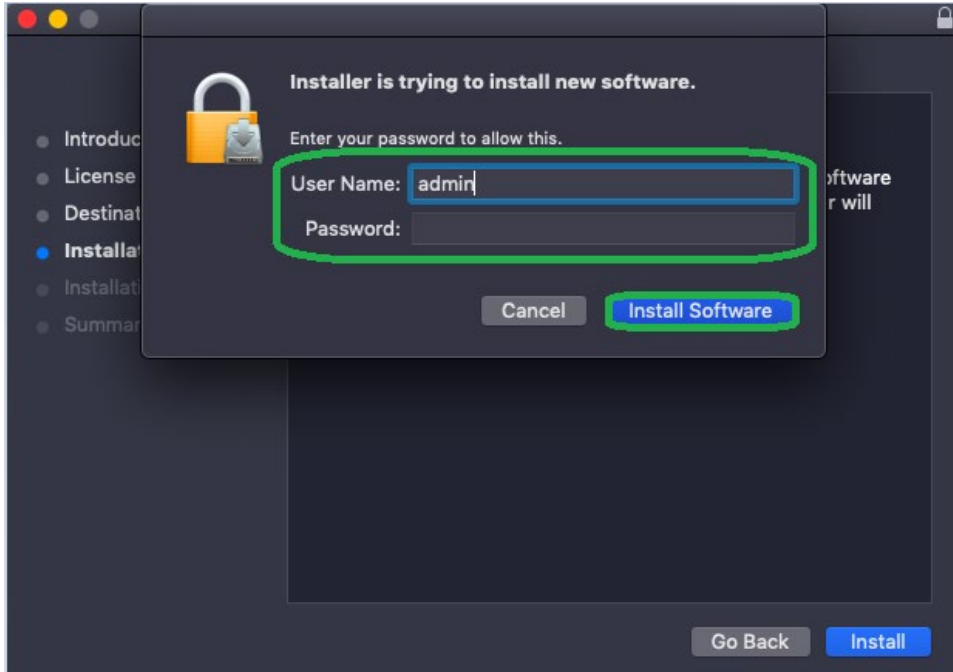


11. Select, **Install**

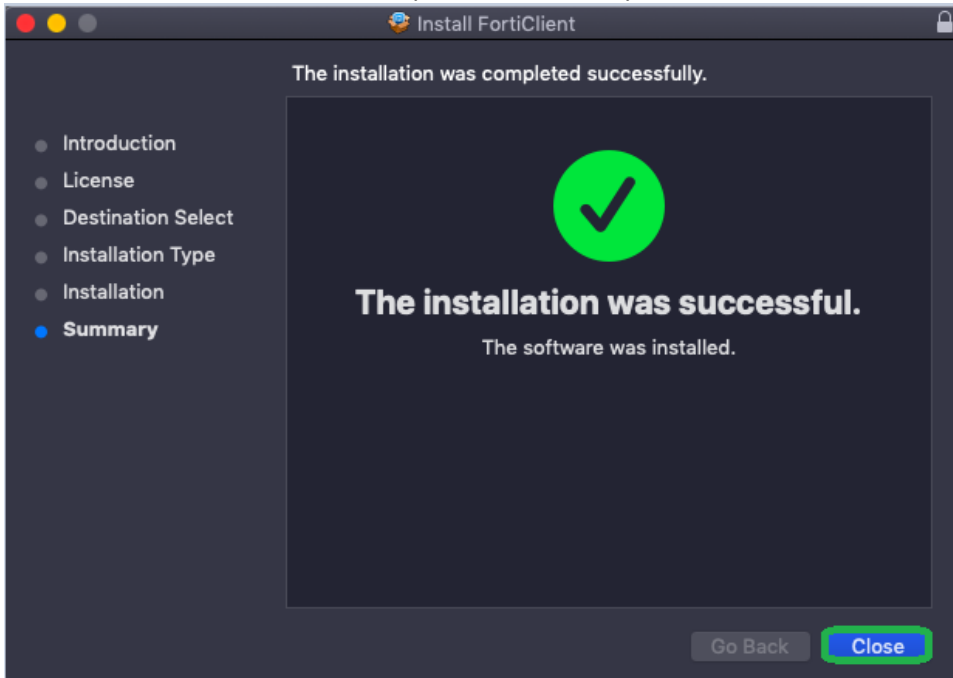


12. If you are not the administrator on the machine you will be prompted to input the User Name/Password information.

13. Select, **Install**



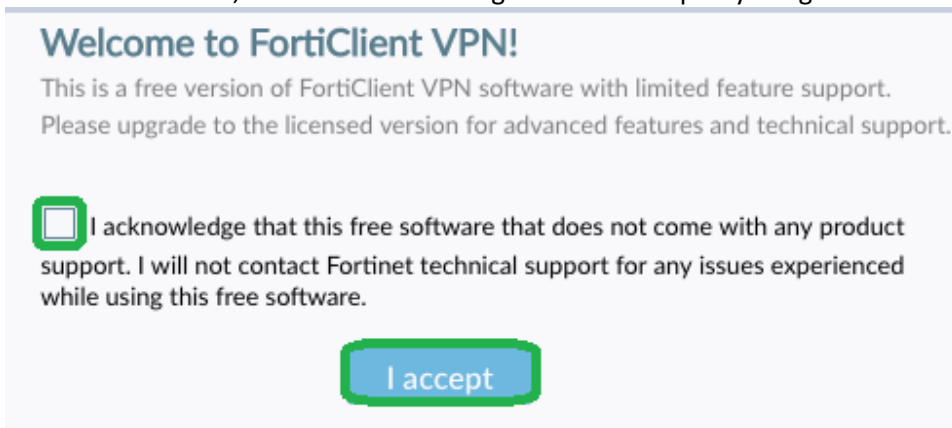
14. When the software has completed successfully, Select **Close**



15. Find and run the Application: **FortiClient**.



16. On initial run, Read the Acknowledgment and accept if you agree



17. Select, **Configure VPN**

[Configure VPN](#)

18. Select and input the following information:

VPN: **SSL-VPN**

Connection Name: **[Any User Data]** EXAMPLE: CoC-VPN

Description: **[Any User Data]** EXAMPLE: College of the Canyons

Remote Gateway: **207.233.120.2**

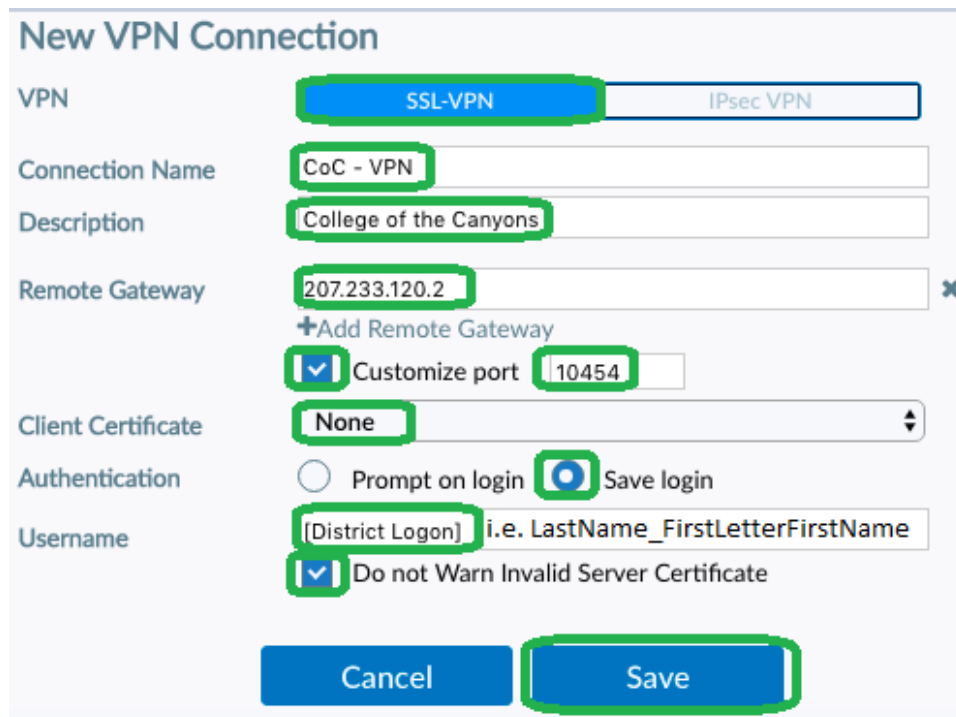
- [Check the box] Customize Port: **10454**

Client Certificate: **None**

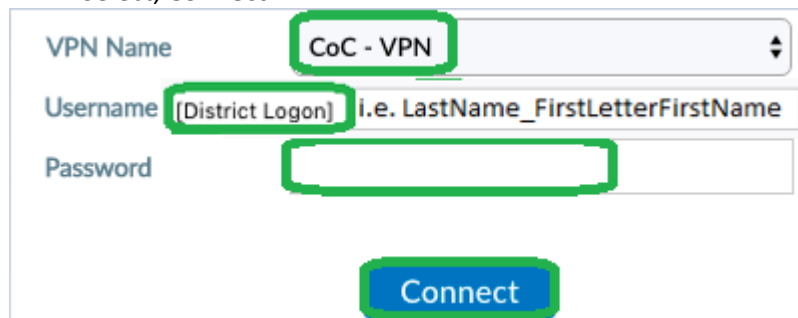
Authentication: [Select] **Save Login**

Username : **[District Logon]** example: LastName_FirstLetterFirstName

- [Check the box] Do not Warn Invalid Server Certificate



- Select the VPN Name you just created.
Ensure the Username matches to what you put in previously.
Enter your District password
Select, **Connect**





Status: Connecting

VPN Name: CoC - VPN

Username: buccat_j

Password:

Disconnect

20. Once connected, you should see something similar to below. You are now connected via VPN.



VPN Name CoC - VPN
 IP Address 192.168.100.6
 Username buccat_j
 Duration 00:00:27
 Bytes Received 6.1 KB
 Bytes Sent 3.62 KB

Disconnect

*Access the College of the Campus Network is available at this time
 ****VENDORS** - Access is given as provided on your signed VPN Agreement. If more access is required, please notify your district POC.

Common Websites:

DATATEL:

<https://webui.canyons.edu:8073/ui/index.html#> ****Must already have an account****

If you need a quick check on your **campus e-mail**, here is a link you can use **without VPN**:

<https://owa.canyons.edu/>

-----TROUBLESHOOTING-----

- Ensure you have filled out thoroughly and processed your VPN Agreement form with the Help Desk.
 - You can submit a work order to Computer Support Services or Audio Visual by sending an email to helpdesk@canyons.edu, or enter online at helpdesk.canyons.edu or call 661-362-3953. Specific extensions are listed below.
- Ensure you have been contacted by IT personnel that you have been added to the appropriate VPN group
- If you did not previously have access to a system or file share prior to accessing VPN, you would still require permission.

Submit a work order to Computer Support Services or Audio Visual Services by:

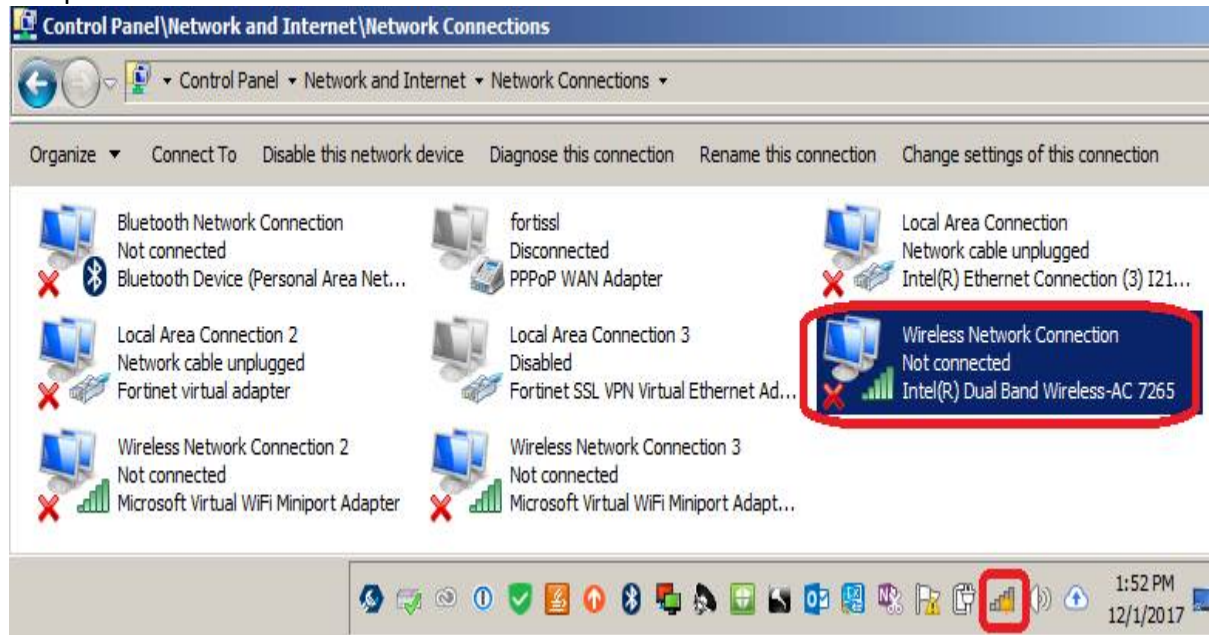
Email: helpdesk@canyons.edu

Call: (661) 362-3953

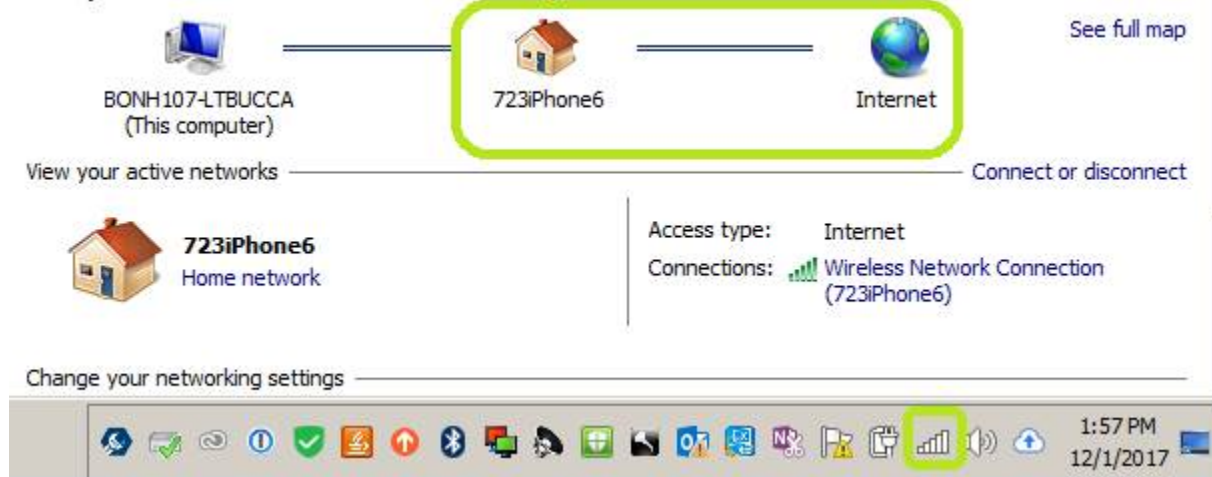
Online: helpdesk.canyons.edu



1) Verify you have connectivity to the internet outside of the district campus



View your basic network information and set up connections



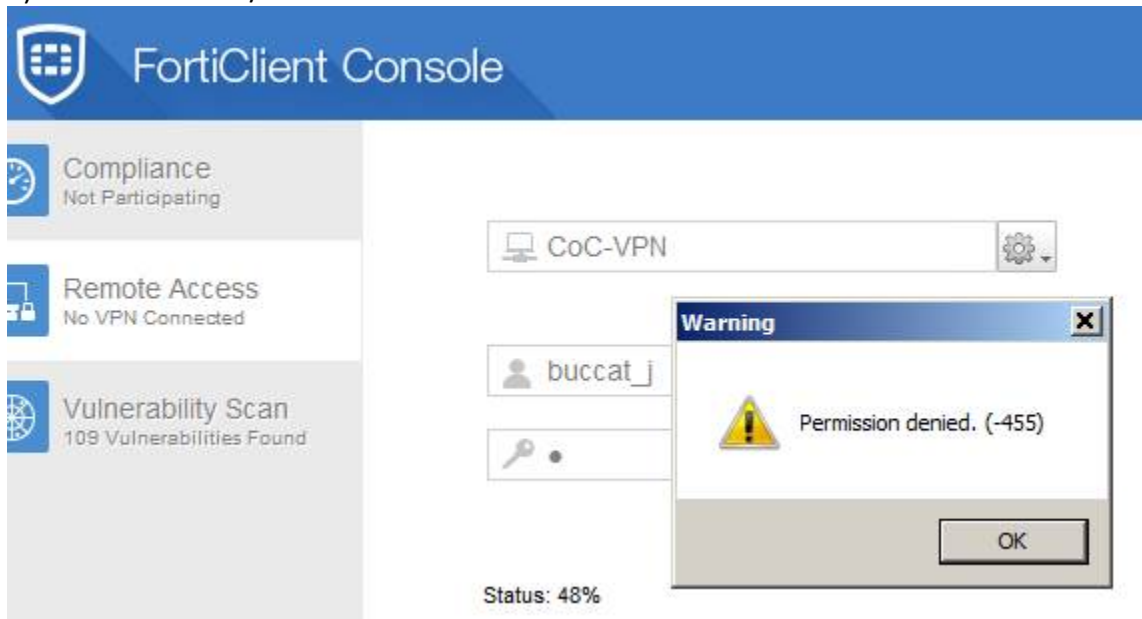
2) Verify the Connection Settings:



If you get the certificate prompt, but get the following error after you select **Yes**:



1) If the Username/Password is incorrect = Permission denied



If you are still having issues, record your error and give a call to the IT Helpdesk. (x3953)