



College of the Canyons Canyon Country Campus Student Newsletter

April Calendar:

- **Spring Break April 6th-12th**

Note: All on-campus events have been postponed or cancelled. Please visit our website at www.canyons.edu/CCC for more information.

Please continue to check your emails and our website for the most up-to-date information

Important Coronavirus Updates and Service Information
<https://www.canyons.edu/administration/pio/notices/index.php>

Message from the Campus Dean

We want to recognize the tremendous amount of work that has gone into moving College of the Canyons to remote formats. From the faculty, to the tech support, to our wonderful students and the many departments that provide services to make sure you can navigate the changes, it has been a team effort, to say the least. During this time of major change, we want to let students, faculty and staff know we are here to help, assist and support you with your questions and concerns. Whether it's tutoring, counseling, summer registration, navigating never-used technology, or a refund, we will do our best to answer your questions and help to make your transition as smooth as possible. Please visit the college's website at www.canyons.edu for information on the best way to reach each of our campus departments. Use the A-Z search, or click through to your destination - we are here for you, and we are strong together! Take care, and be safe.

- Anthony Michaelides

Free Remote Personal Counseling Available to COC Students

Although our campuses will be closed until further notice, the mental health staff of the College Of The Canyons Student Health & Wellness Center will continue to provide 6 free sessions a semester of Personal Counseling via 50 minute phone appointments to currently enrolled students. To schedule an appointment for yourself, please email the Student Health & Wellness Center at StudentHealthCenter@Canyons.edu. We will get back to you within 24-48 hours.

Summer Registration Dates are now available!



Registration dates for Summer have been assigned and are available to see in your MyCanyons. If you have not received a registration date, you may need to submit a new application for Summer 2020, or you can contact the Admissions Office at Admissions@canyons.edu for more information.

The Admissions Office is not open to the public but we are providing all of our services online. Please visit our site at www.canyons.edu/student-services/admissions/ for more information.

For a full list of the Summer 2020 courses at both campuses, view the class schedule online at www.canyons.edu/ClassSchedule, or your MyCanyons account.

April 2020

Campus Service Hours Spring Session

Note: All student support services have been moved to remote formats. Please go to the college's website and visit each department's page for specific hours and the best way to reach them, whether by phone, email, Zoom, etc.

We thank you for your patience and understanding as we all adjust to new ways of delivering the services available to you.

- Admissions & Records
- Assessment Center
- Basic Needs Center (BaNC)
- CalWORKs
- Campus Life & Student Engagement
- Counseling
- DSP&S
- EOPS
- Financial Aid
- Library
- Personal & Professional Learning (Noncredit)
- Student Business Office
- Student Health & Wellness
- TLC
- Veteran's Center

When one door closes, another opens; but we often look so long and regretfully upon the closed door that we do not see the one which has opened for us

- Alexander Graham Bell

Financial Aid Update

Attention Financial Aid Students,

Due to the current campus closure, the Financial Aid Office has moved **all services online** until further notice. We will be operating with regular services to the best of our ability. We know that you may have questions about your financial aid and the impact of the closure. Please review the following FAQ for answers to the most common questions we have been receiving.

Will I still get my financial aid disbursement?

YES. The Financial Aid Office will still be processing disbursements for the spring semester. Financial aid funds will be disbursed as regularly scheduled. Please refer to our disbursement schedule for dates and details. <https://www.canyons.edu/student-services/financialaid/importantdates/disbursement.php>

What will happen if I drop a class?

All withdrawals are included in a financial aid student's academic eligibility calculation. Any student, who is determined ineligible for financial aid due to a withdrawal that affected either their GPA or Pace of Progress, may appeal for reinstatement based on the impact from the school closure. Any withdrawal that results in a change to a student's enrollment status (i.e. full-time to half time) may result in a reduced award or repayment. Students should refer to Section XV of the **Financial Aid Eligibility & Academic Standards** policy for more information on how changes in enrollment affect financial aid disbursements. <https://www.canyons.edu/resources/documents/student-services/financialaid/EligibilityandAcademicStandards.pdf>

How do I turn in documents?

We are currently NOT accepting documents submitted in person. Required documents may be submitted as a PDF through email to finaid@canyons.edu. You may also fax documents to (661) 362-5617, or mail them directly to the campus at:

Financial Aid Office
College of the Canyons
26455 Rockwell Canyon Rd
Santa Clarita, CA 91355

How do I check the status of my financial aid application (FAFSA)?


You can check your financial aid application (FAFSA) status Online through **My Canyons**.

How do I contact the Financial Aid Office during the campus closure?

To contact a financial aid representative, please email finaid@canyons.edu. We appreciate your patience - Please allow 72 hours for a representative to respond to your email.



Science Center Update



Progress continues on the Science Center, with the West end of the building looking nearly complete, with the windows and finished exterior in place. The new amphitheater/plaza space adjacent to the building has taken shape, with tiered levels and stairwells, that will take you from Cougar Way down to Dr. Dianne G. Van Hook Drive. This new area on campus will be used for outdoor events, presentations and activities. The building is scheduled for completion by the end of Spring semester, with the first full semester of classes in Fall 2020!

For further updates, visit: https://www.canyons.edu/resources/documents/administration/facilities/February_2020.pdf

Counseling

Our department has transitioned to 100% online counseling services in response to the COVID-19 pandemic - please know that your academic, career, and personal success is still our primary mission.

You will be able to access counseling services in several ways:

- **Online counseling appointments**

Please make an appointment by visiting our website at: <https://www.canyons.edu/student-services/counseling>. Once the appointment is scheduled online, your Counselor will contact you via your My-Canyons email with instructions on how to access the online appointment.

- o **Phone and email**

Though our offices are physically closed, Counseling Department staff will still receive your phone calls and emails. Our Department will respond no later than the next business day to any inquiries we receive. You may reach us at 661-362-3288 or email us at counseling@canyons.edu

Please know that your Counseling Department will be here to serve you throughout our current crisis.

Associated Student Government (ASG)!!

All ASG election activity has been transitioned to online. This election is for officers for both campuses for the 2020-2021 school year.

- ASG Elections **Online Voting**— from May 11 at 9:00 am, through May 15, 2020 until 11:59 pm. Please vote!
- ASG 2020-2021 Candidate Online Application is Open! February 20-April 23, 2020 until 6:00 pm. *No late applications will be accepted*

Apply at this link: https://docs.google.com/forms/d/e/1FAIpQLSdAu0GH1b3B-GWAQMTml3CEvOQG_p5EuczwBAUaT4TSNFvu_Q/viewform

If you would like more info about Associated Student Government, please check out the Associated Student Government Online Candidate Orientation below to see if you are interested: <https://prezi.com/view/PWCBKO2h1DQxKwwMCwQR/>

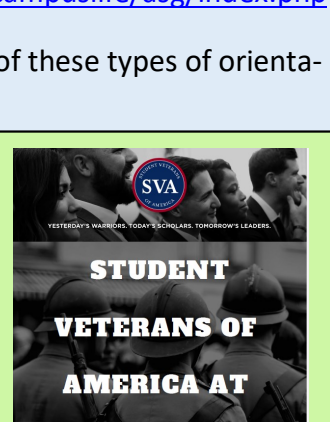
If you cannot access the online Candidate Orientation or have questions, individual online orientations via phone or Zoom are available. Please contact Joanna Kelly at Joanna.Kelly@canyons.edu to make arrangements. For further information, visit <https://www.canyons.edu/student-services/campuslife/asg/index.php>

Candidates and their designated representatives need to view or attend only one of these types of orientations.



Veteran's Resource Center (VRC)

The VRC is committed to providing all the same services in an online platform. Please visit our website at <https://www.canyons.edu/student-services/va/index.php> for more information. Additionally, we are making announcements on The Veterans Resource Center canvas shell. And as always, feel free to contact the VRC with any questions or concerns via email at veterans@canyons.edu or messaging on Canvas.



The Library

To help students cope with the physical closures, the COC Library has increased its online services and is now offering live virtual reference assistance through Zoom, 6 days per week, as well as expanded chat reference service.

Additionally, the Library's new and ever-growing LibGuides section offers curated content for different academic subjects.

Check it out at <https://canyons.libguides.com/?b=g&d=a>

Updated information and links to all Library services can be found at www.canyons.edu/Library

Please help us spread the word!!



TLC - The Learning Center

UPDATED TLC INFORMATION:

The Learning Center (TLC) will continue to provide tutoring support for COC students through remote delivery options using **Zoom**.

Exam proctoring and GLAs will no longer be available until further notice.

Remote Services Include:
Zoom Tutoring – [Zoom Tutorial](#)

[Remote Writing Tutoring](#)

[Remote Math Tutoring](#)

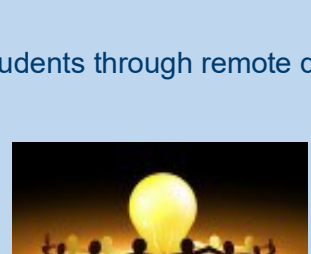
[Remote Computer Tutoring](#)

Zoom Workshops: Math/Science: [Zoom Workshop Schedule](#) English: [Zoom Workshop Schedule \(Coming Soon\)](#)

Canvas support is available for students via email at cvsupport@canyons.edu
Zoom Canvas Support at [Remote Canvas Support](#)


Remote Tutoring Hours:

Monday-Thursday: 8:00 am - 8:00 pm
Friday & Saturday: 9:00 am - 3:00 pm



Message from Campus Safety

The Campus Safety team would like to remind you that the physical campus will be closed until further notice, as all classes and services have gone remote. Unless directed to use the drop box by your instructor, you should not be coming onto campus. For questions, contact us at 661-362-3977



Thank you, and be SAFE!

CAMPUS INFORMATION

17200 Sierra Highway, Canyon Country, CA 91351
Phone: (661) 362-3800 Fax: (661) 362-3979

Website: <http://www.canyons.edu/canyoncountry>