

How to create an account to access your DPSS benefits online

Go to: <https://www.dpssbenefits.lacounty.gov/ybn/Index.html>



Los Angeles County

Department of Public Social Services






Home


English | Español | ភាសាខ្មែរ | 中文 | Հայերեն | Tagalog | 한국어 | Русский | Việt

Text Only | Font Size ▾


































1. If you are a new user:
 - a. Click on “New User?”
 - b. Fill out the “Register Your Account” screen
2. If you are former/current user:
 - a. Click on “Login”

<p>What is YourBenefitsNow!</p> <p>YourBenefitsNow! is a website for Los Angeles County Residents to apply for and to view their benefits online. Click any of the navigation links in the center panel to get started.</p> <p>Currently, YourBenefitsNow! supports CalWORKs, CalFresh, and MediCal applications.</p>	<p>What would you like to do?</p> <div style="text-align: center;">  <p>Click Here to Apply for Benefits</p> </div> <p>Click Here to Apply for General Relief. To apply for General Relief, please print and complete the PDF application. You will need to bring the application to the nearest General Relief District Office to apply. To schedule an appointment to turn in your NEW application, click on the "Appointments" link below.</p> <div style="display: flex; justify-content: space-around;"> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; text-align: center;">  <p>New User? Create a new account</p> </div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; text-align: center;">  <p>Login Login to your account</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; text-align: center;">  <p>Case Status Information View your existing case status information</p> </div> <div style="border: 1px solid black; border-radius: 10px; padding: 5px; text-align: center;">  <p>Benefits View your existing benefits</p> </div> </div>	<p>Resources</p> <p>Other County Services DPSS Program Information Contact DPSS California Department of Social Services Report Fraud LA County Helps EBT Client Website Department of Health Care Services Department of Children and Family Services Register To Vote State MediCal Application Outreach Calendar CBO/FBO listing eatfresh.org Covered California eNotices Tutorial Customer Satisfaction Survey CalFresh Fact Sheets</p>
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	<p>Register Your Account</p> <p>YourBenefitsNow! is a web site for Los Angeles County Residents to apply for and to view their benefits online. If you already have a case and have a 10-digit customer ID and 6-digit customer PIN, you can apply for benefits or view your case information without registering for a new account.</p> <p>Please enter a username <input type="text"/></p> <p>Please enter a password <input type="password"/></p> <p>Confirm your new password <input type="password"/></p> <p>Please select a security question <input type="text" value="Choose One"/></p> <p>Please enter your answer here <input type="text"/></p> <p>Please select a second security question <input type="text" value="Choose One"/></p> <p>Please enter your answer here <input type="text"/></p> <p>Do you already have a Case with DPSS? <input type="radio"/> Yes <input type="radio"/> No</p> <p>* Image Verification: <input type="checkbox"/> I'm not a robot </p> <p style="text-align: center;">Register Now</p>	<p>Re</p> <p>Ot</p> <p>DP</p> <p>Co</p> <p>Cal</p> <p>So</p> <p>Re</p> <p>LA</p> <p>EB</p> <p>De</p> <p>Se</p> <p>De</p> <p>Fa</p> <p>Re</p> <p>St</p> <p>Ou</p> <p>CB</p> <p>eat</p> <p>Co</p> <p>eN</p> <p>Cu</p> <p>Cal</p> <p>Cal</p> <p>EB</p>
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<p>Americans with Disabilities Act</p> <p>Do you have a disability that makes it hard for you to apply for benefits or meet program requirements? We can give you extra help.</p> <p>The law protects people with physical, mental, and developmental disabilities as well as others with serious health problems.</p> <p>Click here to download the DPSS ADA Brochure.</p> <p>For more information about the how DPSS can help you under the ADA, click here to go to the DPSS ADA Website.</p>	<p>Am I Eligible for Benefits?</p>											

b. If you have your ID/PIN or Username/Password, click "Yes" as shown below:













Login

Do you have your Customer ID/PIN or your Username/Password?

c. Then you will get the following page:

Menu

What would you like to view?

 <p>Start/Continue My Application</p>	 <p>Check Status on My Submitted Application</p>
 <p>Cash or CalFresh Benefit Information</p>	 <p>Case Status Information</p>
 <p>Case Worker Information</p>	 <p>District Addresses and Hours of Operations</p>
 <p>Update My Case Profile</p>	 <p>Semi-Annual/Quarterly Reports</p>
 <p>Electronic Notices</p>	 <p>Schedule an Appointment for a NEW Application</p>
 <p>Upload Verifications for Case</p>	 <p>Annual Redetermination/Recertification</p>

Announcements

d. If you don't have your Username/Password, click "No" as shown below:

Login

Do you have your Customer ID/PIN or your Username/Password?

Yes No

e. Fill out this screen

Login

If you have a case with DPSS, you can login to YBN to check your case information by providing below requested information.

* 1. Please select one of the following:
Case Number (e.g A1B2345) ▼

Please enter your DPSS Case Number:
XXXXXXXX


































* 2. Please enter your date of birth (MM/DD/YYYY):
vvvvvv

* 3. Please select one of the following:
Zip Code (e.g 12345) ▼

Please enter your zip code:
vvvvv






































Back Continue

f. Then you will login as shown next (You will get your ID here, keep it!!)

Status	Menu	Resources												
<p>Current User: [REDACTED]</p> <p>Click here to sign out</p> <p>Click here to change your password/PIN</p> <p>Click here to update your case profile or notification preference</p>	<p>What would you like to view?</p> <table border="1"><tr><td> Start/Continue My Application</td><td> Check Status on My Submitted Application</td></tr><tr><td> Cash or CalFresh Benefit Information</td><td> Case Status Information</td></tr><tr><td> Case Worker Information</td><td> District Addresses and Hours of Operations</td></tr><tr><td> Update My Case Profile</td><td> Semi-Annual/Quarterly Reports</td></tr><tr><td> Electronic Notices</td><td> Schedule an Appointment for a NEW Application</td></tr><tr><td> Upload Verifications for Case</td><td> Annual Redetermination/Recertification</td></tr></table>	 Start/Continue My Application	 Check Status on My Submitted Application	 Cash or CalFresh Benefit Information	 Case Status Information	 Case Worker Information	 District Addresses and Hours of Operations	 Update My Case Profile	 Semi-Annual/Quarterly Reports	 Electronic Notices	 Schedule an Appointment for a NEW Application	 Upload Verifications for Case	 Annual Redetermination/Recertification	<p>Other County Services</p> <p>DPSS Program Information</p> <p>Contact DPSS</p> <p>California Department of Social Services</p> <p>Report Fraud</p> <p>LA County Helps</p> <p>EBT Client Website</p> <p>Department of Health Care Services</p> <p>Department of Children and Family Services</p> <p>Register To Vote</p> <p>State MediCal Application</p> <p>Outreach Calendar</p> <p>CBO/FBO listing</p> <p>eatfresh.org</p> <p>Covered California</p> <p>eNotices Tutorial</p> <p>Customer Satisfaction Survey</p> <p>CalFresh Fact Sheets</p> <p>CalWORKS Fact Sheets</p> <p>EBT ATM locator</p>
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<p>YBN Tutorials</p> <p>How To Login</p> <p>Register An Account</p> <p>Submitting An Application</p> <p>Case Status</p> <p>Benefit Information</p> <p>Viewing Worker Information</p> <p>Schedule Appointment to Apply for Benefits</p> <p>Submit SAR7 or QR7 Online</p>														

*** Your ID should be a number

g. To change your PIN or Password click on “Click here to change your password/PIN” as shown below:

Status	Menu	Resources												
Current User:  Click here to sign out Click here to change your password/PIN Click here to update your case profile or notification preference	What would you like to view? <table border="1"><tr><td> Start/Continue My Application</td><td> Check Status on My Submitted Application</td></tr><tr><td> Cash or CalFresh Benefit Information</td><td> Case Status Information</td></tr><tr><td> Case Worker Information</td><td> District Addresses and Hours of Operations</td></tr><tr><td> Update My Case Profile</td><td> Semi-Annual/Quarterly Reports</td></tr><tr><td> Electronic Notices</td><td> Schedule an Appointment for a NEW Application</td></tr><tr><td> Upload Verifications for Case</td><td> Annual Redetermination/Recertification</td></tr></table>	 Start/Continue My Application	 Check Status on My Submitted Application	 Cash or CalFresh Benefit Information	 Case Status Information	 Case Worker Information	 District Addresses and Hours of Operations	 Update My Case Profile	 Semi-Annual/Quarterly Reports	 Electronic Notices	 Schedule an Appointment for a NEW Application	 Upload Verifications for Case	 Annual Redetermination/Recertification	Other County Services DPSS Program Information Contact DPSS California Department of Social Services Report Fraud LA County Helps EBT Client Website Department of Health Care Services Department of Children and Family Services Register To Vote State MediCal Application Outreach Calendar CBO/FBO listing eatfresh.org Covered California eNotices Tutorial Customer Satisfaction Survey CalFresh Fact Sheets CalWORKS Fact Sheets EBT ATM locator
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I. Enter your ID (username issued to you), then hit “Continue”

Account Management
<p>* Denotes Mandatory Fields</p> <p>*Please enter your username/customer ID:</p> <input type="text"/> <input type="button" value="Continue"/>

II. If you don't have your PIN hit “Don't have your current PIN? Click Here...” as shown next

Account Management

To change your password/PIN for your account, please fill out all the following fields. Your new PIN should be six numerical characters. There can be no letters or special characters (!@-\$.#). It must be all numbers. It cannot be all the same number. It cannot be six consecutive numbers.

*** Denotes Mandatory Fields**

* Enter Your Customer ID:

Enter Your PIN:

* New PIN (Must be 6 numeric characters):

* Please confirm your new PIN:

[Don't have your current PIN? Click Here](#)

Submit

III. Add your New PIN here.

To change your password/PIN for your account, please fill out all the following fields. Your new PIN should be six numerical characters. There can be no letters or special characters (!@-\$.#). It must be all numbers. It cannot be all the same number. It cannot be six consecutive numbers.

*** Denotes Mandatory Fields**

* Enter Your Customer ID:

* New PIN (Must be 6 numeric characters):

* Please confirm your new PIN:

[Don't have your current PIN? Click Here...](#)

Please select any three fields to reset your PIN:

Case Number

EBT/BIC

SSN

DOB

Zip Code

Submit

IV. Once you hit submit you will be logged in. When logged in you can generate a current Verification of Benefits UNLESS your case is flagged as receiving Specialized Supportive Services with your Eligibility Worker.

V. Click on “Cash or CalFresh Benefit Information” which will bring you to the screen below.

Status


Current User: XXXXXXXXXX
[Click here to sign out](#)
[Click here to change your password/PIN](#)
[Click here to update your case profile or notification preference](#)


YBN Tutorials


[How To Login](#)
[Register An Account](#)
[Submitting An Application](#)
[Case Status](#)
[Benefit Information](#)
[Viewing Worker Information](#)
[Schedule Appointment to Apply for Benefits](#)
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Menu


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[Start/Continue My Application](#)



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[District Addresses and Hours of Operations](#)



[Update My Case Profile](#)


[Semi-Annual/Quarterly Reports](#)


[Electronic Notices](#)


[Schedule an Appointment for a NEW Application](#)


[Upload Verifications for Case](#)


[Annual Redetermination/Recertification](#)

Resources

[Other County Services](#)
[DPSS Program Information](#)
[Contact DPSS](#)
[California Department of Social Services](#)
[Report Fraud](#)
[LA County Helps](#)
[EBT Client Website](#)
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[eNotices Tutorial](#)
[Customer Satisfaction Survey](#)
[CalFresh Fact Sheets](#)
[CalWORKS Fact Sheets](#)
[EBT ATM locator](#)

VI. Click on “Generate Verification of Benefits Notice”

Status

Current User: 0000000001
[Click here to sign out](#)
[Click here to change your password/PIN](#)
[Click here to update your case profile or notification preference](#)

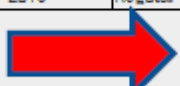
YBN Tutorials

[How To Login](#)
[Register An Account](#)
[Submitting An Application](#)

Cash or CalFresh Benefits

▼ 0000000001 – H123456

Period	Issuance Method	Benefit Amount	Available	Warrant	Warrant Date
CalFresh					
Jun 2016	Regular Mail	\$184.00	06/07/16	191721139	06/01/16
May 2016	Regular Mail	\$184.00	05/07/16	19970855	05/01/16
Apr 2016	Regular Mail	\$184.00	04/07/16	19651179	04/01/16


[Generate Verification of Benefits Notice](#)

▶ 0000000002 – H123457

▶ 0000000003 – H123458

VI. Type in College of the Canyons in the box that pops up.

The screenshot shows a web application interface. On the left, there is a 'Status' sidebar with the current user '0000000001' and links for signing out, changing password/PIN, and updating case profile. Below it is a 'YBN Tutorials' sidebar with links for login, account registration, and application submission. The main area is titled 'Cash or CalFresh Benefits' and displays a list of cases. A pop-up window titled 'AUTHORIZATION FOR RELEASE OF INFORMATION' is open, containing the text: 'I authorize the Department of Public Social Service to release my verification of benefits to:'. Below this text is a text input field with the placeholder 'Type agency or institution name here'. A red arrow labeled '3.' points to this input field. Below the input field is a 'Generate Notice' button, with a red arrow labeled '4.' pointing to it. The background shows a list of cases with columns for 'Case Number' and 'Date'.

VII. Print and bring into our office EACH semester to be eligible for services.

The form is titled 'VERIFICATION OF BENEFITS' and is from the 'COUNTY OF LOS ANGELES DEPARTMENT OF PUBLIC SOCIAL SERVICES'. The date is 06/27/2016. The case information is partially redacted with black boxes. A large, semi-transparent watermark 'TEST USE ONLY' is overlaid on the form. Below the header is a table for recording benefit amounts and frequencies. At the bottom, it identifies the applicant as 'SANTANA MARRISHA' and includes a 'Close' button.

011 East Valley
7555 VAN NUYS BLVD
VAN NUYS, CA 91405-1949

COUNTY OF LOS ANGELES
DEPARTMENT OF PUBLIC SOCIAL SERVICES

Date: 06/27/2016
Case Name: [REDACTED]
Case Number: [REDACTED]
Worker Name: [REDACTED]
Worker ID: [REDACTED]
Worker Phone Number: [REDACTED]
Customer ID: [REDACTED]

Sergio Andrade
12845 Apple Ave.
Los Angeles CA

VERIFICATION OF BENEFITS

A. VERIFICATION		
This will verify that the above participant is receiving:		
CalWORKs (cash) in the amount of \$	_____ , per month for 0	_____ people.
General Relief (cash) in the amount of \$	_____ , per month for 0	_____ people.
Refugee Cash Assistance (cash) in the amount of \$	_____ , per month for 0	_____ people.
CalFresh benefits in the amount of \$ 184.00	_____ , per month for 1	_____ people.
Medi-Cal - In Receipt of Medical Benefits	_____ , per month for 1	_____ people.

8.50 x 11.00 in UNIT (AU) MEMBERS

SANTANA MARRISHA Applicant 7

Close